

**The staff members pay attention to details.**

★★★★★ by WAYNE BERG on 2016-10-07

The staff members pay attention to details.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We received great fast service, would recommend to anyone needing their auto repaired.**

★★★★★ by JOHN RAMIREZ on 2016-09-29

We received great fast service, would recommend to anyone needing their auto repaired.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Had to have the brain in my car replaced this week and as always, Karen/Steve & their team are great!**

★★★★★ by DAVID BAERWALD on 2016-09-24

Had to have the brain in my car replaced this week and as always, Karen/Steve & their team are great!

NPS: N/A

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**Always friendly and thorough**

★★★★★ by MARY JO FANNIN on 2016-09-17

Always friendly and thorough

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Although I didn't have a chance to meet the technicians, but the office personale was great to work with. (Top notch) I will continue to bring in my vehicle to get serviced work done. Hopefully I can steer more business your way. Sincerely Greg Oldham**

★★★★★ by GREG OLDHAM on 2016-09-16

Although I didn't have a chance to meet the technicians, but the office personale was great to work with. (Top notch) I will continue to bring in my vehicle to get serviced work done. Hopefully I can steer more business your way. Sincerely Greg Oldham

NPS: 

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**The people working there are friendly and informative. They called me about the things that they found on my vehicle and gave me a estimate prior to starting the work. They were very easy to work with and their work was done quickly and in a professional manner.**

★★★★★ by TIM GIBLER on 2016-09-11

The people working there are friendly and informative. They called me about the things that they found on my vehicle and gave me a estimate prior to starting the work. They were very easy to work with and their work was done quickly and in a professional manner.

NPS: 

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**The job was done in one day and the car is running great.**

★★★★★ by JIM FINCH on 2016-09-09

The job was done in one day and the car is running great.

NPS: 

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**Top notch service at an affordable cost.**

★★★★★ by HERMILIO MAIA on 2016-09-08

Top notch service at an affordable cost.

NPS: 

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**Karen and Steve do a great job of explaining what they're doing to your car.**

★★★★★ by BEN LABES on 2016-09-03

Karen and Steve do a great job of explaining what they're doing to your car.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The attention and customer service I received from All About Automotive was great!**

★★★★★ by JIM HATHAWAY on 2016-09-02

The attention and customer service I received from All About Automotive was great!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Competent, efficient, honest. Never a problem and always great service. This is a business you can trust.**

★★★★★ by Anon on 2016-08-30

Competent, efficient, honest. Never a problem and always great service. This is a business you can trust.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This company has help with getting through a rough time in our lives.**

★★★★★ by Anon on 2016-08-28

This company has help with getting through a rough time in our lives.

NPS: 

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**They tackled a variety of issues on a used RV and explained findings and costs well. Bill was fair for the difficult issues they addressed. Will use again and refer to others**

★★★★★ by GEORGE GORCIAK on 2016-08-25

They tackled a variety of issues on a used RV and explained findings and costs well. Bill was fair for the difficult issues they addressed. Will use again and refer to others

NPS: 

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**Great service. Honest people you can depend on to give you honest advice.**

★★★★★ by LOIS LEONARD on 2016-08-18

Great service. Honest people you can depend on to give you honest advice.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Quality, timely service. We have confidence in their honesty.**

★★★★★ by YOLANDA HALL on 2016-08-10

Quality, timely service. We have confidence in their honesty.

NPS: 

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**If we lived closer to the garage we would always have all of our work done there. We know we can depend on getting the best service. Besides that, Steve and Karen are two of our favorite people! Jack & Pat**

★☆☆☆☆ by JACK BISHOP on 2016-08-09

If we lived closer to the garage we would always have all of our work done there. We know we can depend on getting the best service. Besides that, Steve and Karen are two of our favorite people! Jack & Pat

NPS: 

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**Great experience. Getting a last minute appt was really appreciated.**

★★★★★ by FRANCIS MOORE on 2016-08-09

Great experience. Getting a last minute appt was really appreciated.

NPS: 

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**I dropped off my 70's era Toyota because it didn't pass deq. I hoped for the best and expected the worse. I also had a price in my head that I was wiling to pay. When I didn't hear anything after the first day, I considered this a bad omen and was**

**bracing myself for some expensive news. Surprise! The next afternoon All About Automotive called and said the work was complete. They solved the issues AND drove it to deq and got it passed. It was back at the garage waiting for me. On top of that, because I was a first time customer, they did a complete vehicle inspection which gave me peace of mind. And the total cost was way below what I was expecting to pay. I didn't think I could be more pleased but when I picked up my vehicle I discovered it now had a full tank of gas. Friendly people. Awesome service.**

★★★★★ by PAUL MORIN on 2016-08-07

I dropped off my 70's era Toyota because it didn't pass deq. I hoped for the best and expected the worse. I also had a price in my head that I was willing to pay. When I didn't hear anything after the first day, I considered this a bad omen and was bracing myself for some expensive news. Surprise! The next afternoon All About Automotive called and said the work was complete. They solved the issues AND drove it to deq and got it passed. It was back at the garage waiting for me. On top of that, because I was a first time customer, they did a complete vehicle inspection which gave me peace of mind. And the total cost was way below what I was expecting to pay. I didn't think I could be more pleased but when I picked up my vehicle I discovered it now had a full tank of gas. Friendly people. Awesome service.

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**Excellent experience! Excellent people! Excellent service!  
Excellent work performed! Thank you Steve & Karen! Dave & Kerri Bradley**

★★★★★ by DAVE BRADLEY on 2016-08-07

Excellent experience! Excellent people! Excellent service! Excellent work performed! Thank you Steve & Karen! Dave & Kerri Bradley

NPS: 

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**work is great...staff is friendly**

★★★★★ by ALAN RUCKER on 2016-08-06

work is great...staff is friendly

NPS: 

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**You went over my car, looking for anything wrong and found problem fast. Thanks, Bill**

★★★★★ by WILLIAM BAUMBACH on 2016-08-04

You went over my car, looking for anything wrong and found problem fast. Thanks, Bill

NPS: 

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**I have gone to them for years. The service is excellent, repairs always completed timely, and I never worry about being over charged. They are the best!**

★★★★★ by KATHLEEN SMITH on 2016-08-03

I have gone to them for years. The service is excellent, repairs always completed timely, and I never worry about being over charged. They are the best!

NPS: 

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**I have been taking my 2001 Suburban to All About Automotive for years for all of it's routine maintenance and repairs. I honestly wouldn't take it anywhere else. It is obviously getting up there in miles and years but has never let me down, which I owe to them for taking care of it as if it was theirs. Thank you!**

★★★★★ by DERRICK YATES on 2016-08-01

I have been taking my 2001 Suburban to All About Automotive for years for all of it's routine maintenance and repairs. I honestly wouldn't take it anywhere else. It is obviously getting up there in miles and years but has never let me down, which I owe to them for taking care of it as if it was theirs. Thank you!

NPS: 

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**Excellent people, excellent service, excellent work! What a pleasure to do business with honestly nice and competent people. Our car runs great. Our other car is there right now for extensive routine maintenance. Referring them to all our friends! Dave & Kerri Bradley**

★★★★★ by DAVE BRADLEY on 2016-07-29

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**My wife broke down last night on the worst stretch of I-84 coming home from work. Karen and Steve stayed open at their shop late on a Friday night to make sure my wife and her car got there safely. These two people are genuine, nice, friendly, and knowledgable. They comforted my wife and made us feel at ease about our car's problem. This is our first experience with them, it won't be our last! We highly recommend them and will to all our family and friends. Thanks Steve and Karen!**

★★★★★ by DAVE BRADLEY on 2016-07-23

My wife broke down last night on the worst stretch of I-84 coming home from work. Karen and Steve stayed open at their shop late on a Friday night to make sure my wife and her car got there safely. These two people are genuine, nice, friendly, and knowledgable. They comforted my wife and made us feel at ease about our car's problem. This is our first experience



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**Steve and Karen Johnstone have always been a pleasure to work with both in emergencies or for periodic maintenance. We have both our cars on a regular schedule with Auto About Automotive.. They not only provide professional service but are honest and straight forward to deal with..**

★★★★★ by PAUL WARR-KING on 2016-07-07

Steve and Karen Johnstone have always been a pleasure to work with both in emergencies or for periodic maintenance. We have both our cars on a regular schedule with Auto About Automotive.. They not only provide professional service but are honest and straight forward to deal with..

NPS: 

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**Good - as usual.**

★★★★★ by Anon on 2016-07-07

Good - as usual.

NPS: 

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**Thanks for getting me in on short notice, and using the part I bought. One thing my battery light is on now it never was before . Why is that ? When you all get back from this holiday weekend maybe you can check it out for me. Rebecca Mckee**

★★★★★ by REBECCA MCKEE on 2016-07-02

Thanks for getting me in on short notice, and using the part I bought. One thing my battery light is on now it never was before . Why is that ? When

you all get back from this holiday weekend maybe you can check it out for me. Rebecca Mckee

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Finally found an honest auto mechanic! They took a lot of time out of their day, squeezed me in when they were really busy, and gave me excellent care and service! They gave me an honest opinion about my car, the work that needed to be done, what was most important, and lots of different options for proceeding. IThe staff was awesome, very friendly and helpful, I highly recommend!**

★★★★★ by AVERY BRIGGS on 2016-07-02

Finally found an honest auto mechanic! They took a lot of time out of their day, squeezed me in when they were really busy, and gave me excellent care and service! They gave me an honest opinion about my car, the work that needed to be done, what was most important, and lots of different options for proceeding. IThe staff was awesome, very friendly and helpful, I highly recommend!

NPS: 

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**Karen worked me in quickly and gave me a fair quote. She then scheduled me in the next day for service which was completed on-time & under quote. I trust them , will have all my service done by them. And refer them for others without hesitation.**

★★★★★ by CAROL MCGREW on 2016-06-30

Karen worked me in quickly and gave me a fair quote. She then scheduled me in the next day for service which was completed on-time & under quote. I trust them , will have all my service done by them. And refer them for others without hesitation.

NPS: 

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**Thorough, fair price for a pre-purchase inspection of a used vehicle.**

★★★★★ by TAMMI PARKS on 2016-06-29

Thorough, fair price for a pre-purchase inspection of a used vehicle.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I thought my starter needed replacing and it turned out to be a blown fuse. A lot of money was saved. Thanks Karen and team for saving me money.**

★★★★★ by NED HELZER on 2016-06-29

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dropped by without an appointment to get a head lamp changed -- Karen said "Of course someone could help" Stayed for an almost due oil change. They took all 4 tires off to check brakes, etc. Gave me the same report I got last oil change...Don't need brakes yet. These folks truly care about their customers. They take care of my car as though it were their own.**

★★★★★ by MARYHELEN SIMONSON on 2016-06-18

Dropped by without an appointment to get a head lamp changed -- Karen said "Of course someone could help" Stayed for an almost due oil change. They took all 4 tires off to check brakes, etc. Gave me the same report I got last oil change...Don't need brakes yet. These folks truly care about their customers. They take care of my car as though it were their own.

NPS: 

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**They were very helpful. Diagnosed my dying battery and got me back on the road with a new one in under an hour.**

★★★★★ by DELINA ROBERTS on 2016-06-17

They were very helpful. Diagnosed my dying battery and got me back on the road with a new one in under an hour.

NPS: 

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**Couldn't get my van to DEQ for the life of me. They had it done the next day! I will definitely be going back.**

★★★★★ by SCOTT STAUDT on 2016-06-09

Couldn't get my van to DEQ for the life of me. They had it done the next day! I will definitely be going back.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional, thorough, and very good communication**

★★★★★ by KENT SUGNET on 2016-06-08

Professional, thorough, and very good communication

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The scheduled appointment went as planned and service was good. Tony had a good attitude and all went well.**

★★★★★ by RICK YOUNG on 2016-06-04

The scheduled appointment went as planned and service was good. Tony had a good attitude and all went well.

NPS: 

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## Great place to have your car repaired

★★★★★ by SPENCER LUND on 2016-05-21

Great place to have your car repaired

NPS: 

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## Above and beyond expectations. Nothing better than being able to trust a repair shop. Highly recommend All About Automotive.

★★★★★ by RICK GAGNE on 2016-05-19

Above and beyond expectations. Nothing better than being able to trust a repair shop. Highly recommend All About Automotive.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Found service to be excellent. Cost for the bulb replacement was much less that I had been quoted by my car dealership. Location was nice, too. Had a chance to visit the Gresham Library.

★★★★★ by DEBORAH SCOTT on 2016-05-08

Found service to be excellent. Cost for the bulb replacement was much less that I had been quoted by my car dealership. Location was nice, too. Had a chance to visit the Gresham Library.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had an appointment for an oil change. Although I would consider the oil used and the service inspection good, the time involved this time was poor. It took just under 2 hours to get this done. I do not appreciate this at all. This is way too long to sit and wait for something like this.**

★★★★★ by STEVE VOELKER on 2016-04-28

I had an appointment for an oil change. Although I would consider the oil used and the service inspection good, the time involved this time was poor. It took just under 2 hours to get this done. I do not appreciate this at all. This is way too long to sit and wait for something like this.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This is an excellent choice for auto repairs. We have been using this business for a few years and have had multiple cars checked out and/or repaired. We believe they are honest and do a great job. Your car is ready when they promise unless they find additional issues, and they make sure to stay in contact and keep you updated. They are always friendly and helpful. Last visit the repair was actually LESS than the estimate! Highly recommend.**

★★★★★★ by Anon on 2016-04-15

This is an excellent choice for auto repairs. We have been using this business for a few years and have had multiple cars checked out and/or repaired. We believe they are honest and do a great job. Your car is ready when they promise unless they find additional issues, and they make sure to stay in contact and keep you updated. They are always friendly and helpful. Last visit the repair was actually LESS than the estimate! Highly recommend.

NPS: 

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**car was fixed properly**

★★★★★ by Anon on 2016-04-09

car was fixed properly

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thank you my car is like new to drive. I am very satisfied with your service.**

★★★★★ by SHIRLEY COX on 2016-04-08

Thank you my car is like new to drive. I am very satisfied with your service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, I am happy with the work done!**

★★★★★ by TRACY RYDER on 2016-03-26

As always, I am happy with the work done!

NPS: 

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**Had a transmission flush with filter replacement and a fuel injector carbon cleaning done and they came in \$30 below the quoted estimate. Friendly and knowledgeable staff. Will be going back again.**

★★★★★ by LOGAN JONES on 2016-03-05

Had a transmission flush with filter replacement and a fuel injector carbon cleaning done and they came in \$30 below the quoted estimate. Friendly and knowledgeable staff. Will be going back again.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always great service. Always good advice and concern for safety. Highly recommend this business.**

★★★★★ by ERIKA FULLER on 2016-03-03

Always great service. Always good advice and concern for safety. Highly recommend this business.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They got my car running which was important. Just took longer than they said they would. Receptionist very friendly.**

★★★★☆ by DAVID MONCKTON on 2016-02-29

They got my car running which was important. Just took longer than they said they would. Receptionist very friendly.

NPS: 

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**Always have great service there**

★★★★★ by RICK RIFFE on 2016-02-27

Always have great service there

NPS: 

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**Nice and knowledgeable staff.**

★★★★☆ by TOM YOUNG on 2016-02-23

Nice and knowledgeable staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great customer services

★★★★★ by DAN OSBORNE on 2016-02-18

Great customer services

NPS: 

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**The worst experience and most costly for nothing. They had my car for two weeks and when I was told it was complete and to pick it up it was a mess and the work was not complete. Wires under the dash no door handle cover and the car was a mess inside. I turned around and went back to complain and they found the parts in my back seat. they replaced the steering panel and then when I stated that the door handle part was intact when I brought it in they found it also in the back of the car. I took it home and the next day notice two more panels in the back in which I had to replace. It had a full tank of gas when it was dropped off and was on empty when picked up. \$1400.00 dollars for this mess. I am a 65 year old woman and they did a terrible job that I had to pick up the pieces. Never again will I take my car there or refer them to anyone. They were in a hurry to leave that night for a personal thing and left me hanging. Terrible customer service.**

★☆☆☆☆ by DEBBIE RICE on 2016-02-17

The worst experience and most costly for nothing. They had my car for two weeks and when I was told it was complete and to pick it up it was a mess and the work was not complete. Wires under the dash no door handle cover and the car was a mess inside. I turned around and went back to complain and they found the parts in my back seat. they replaced the steering panel and then when I stated that the door handle part was intact when I brought it in they found it also in the back of the car. I took it home and the next day notice two more panels in the back in which I had to replace. It had a full tank of gas when it was dropped off and was on empty when picked up. \$1400.00 dollars for this mess. I am a 65 year old woman and they did a

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**I was told that I had a sticky gas pedal and a procedure would solve the problem. The procedure was done and the gas pedal still sticks, no improvement. Good job on diagnosing and replacing worn out universal joints.**

★★★★★ by DAVE CAROTHERS on 2016-02-15

I was told that I had a sticky gas pedal and a procedure would solve the problem. The procedure was done and the gas pedal still sticks, no improvement. Good job on diagnosing and replacing worn out universal joints.

NPS: 

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**I took my vehicle to Steve because the "complete" brake job I had done elsewhere was not as complete as I thought. He found multiple oversights and mistakes made by the previous mechanic, and he and Karen fully explained in great detail what they were doing, and why. Steve told me that while he does the best job he can on any repair, two things that he insisted be perfect before they leave his shop are any repairs concerning brakes or fuel. I didn't like having to pay for it twice, but that's what I get for not going to see him in the first place. When you find a mechanic with a conscience, hang onto him. Steve's that guy. I'd refer anyone to him without question. He's a pro and an honest man besides.**

★★★★★ by Anon on 2016-02-13

I took my vehicle to Steve because the "complete" brake job I had done elsewhere was not as complete as I thought. He found multiple oversights and mistakes made by the previous mechanic, and he and Karen fully

explained in great detail what they were doing, and why. Steve told me that while he does the best job he can on any repair, two things that he insisted be perfect before they leave his shop are any repairs concerning brakes or fuel. I didn't like having to pay for it twice, but that's what I get for not going to see him in the first place. When you find a mechanic with a conscience, hang onto him. Steve's that guy. I'd refer anyone to him without question. He's a pro and an honest man besides.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Scheduled oil change appointment took too long because they didn't have necessary supplies even though I am not a first time customer and they should've known what to have ready. I was stranded there and late for another appointment because they drained the old oil before they made sure they had what was necessary. I felt that my wishes weren't respected because I warned them that I had a very limited amount of time and HAD to leave by a certain time, even tried to reschedule before they started the oil change.**

★☆☆☆☆ by Anon on 2016-02-08

Scheduled oil change appointment took too long because they didn't have necessary supplies even though I am not a first time customer and they should've known what to have ready. I was stranded there and late for another appointment because they drained the old oil before they made sure they had what was necessary. I felt that my wishes weren't respected because I warned them that I had a very limited amount of time and HAD to leave by a certain time, even tried to reschedule before they started the oil change.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always the best service from All About!**

★☆☆☆☆ by DAVID BAERWALD on 2016-01-27

Always the best service from All About!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I appreciated the personal attention without the pressure of making big money decisions. I value the way you explained in detail my shortcomings with my 2001 truck. I feel that I can make better decisions concerning my vehicle in the future. You treat me like family; provided me a ride home; called me by my first name . . . .AND I now can trust that my truck will not leave me stranded. Thank you for your excellent service. Please keep my file open; I'm returning.**

★★★★★ by MARLENE KENNEDY-HELQUIST on 2016-01-21

I appreciated the personal attention without the pressure of making big money decisions. I value the way you explained in detail my shortcomings with my 2001 truck. I feel that I can make better decisions concerning my vehicle in the future. You treat me like family; provided me a ride home; called me by my first name . . . .AND I now can trust that my truck will not leave me stranded. Thank you for your excellent service. Please keep my file open; I'm returning.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This place is truly great in many ways. They know their stuff, they won't sell you things you don't need, and they get the best parts for the best price. It may not be the cheapest, but you don't want cheap parts. They also don't give you a bunch of surprises. When they give you an estimate, they cover all their bases so you can bet that the service will be equal to that amount or less. This is a car repair shop you can trust!!!**

★★★★★ by MANDY MARZIAZ on 2015-11-03

This place is truly great in many ways. They know their stuff, they won't sell you things you don't need, and they get the best parts for the best price. It may not be the cheapest, but you don't want cheap parts. They also don't

give you a bunch of surprises. When they give you an estimate, they cover all their bases so you can bet that the service will be equal to that amount or less. This is a car repair shop you can trust!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**RACHELLE IS SO SWEET AND KIND WHEN TALKING WITH HER. SHE SEEMS TO HONESTLY CARE ABOUT MY CONCERNS FOR MY JEEP. UNFORTUNATELY, AFTER FIXING THE GEAR CABLE PART. MY KEY STICKS AND IT TAKES AWHILE TO GET IT REMOVED. I HAVE TO SHIFT THE GEARS BACK AND FORTH TO GET THE KEY TO RELEASE. WHY??? THIS NEVER EVER HAS HAPPENED UNTIL YOU GUYS FIXED THE CABLE. SO MY JEEP IS COMING IN THURSDAY AT 10AM FOR HOPEFULLY A FAST FIX. I JUST WANT IT THE WAY IT WAS, AND SUPPOSE TO BE. ONCE THATS FIXED PROPERLY, I'LL BE SO HAPPY WITH YOUR SHOP AND THE MACHANIC.**

★★★★★ by KARLA PROUDFOOT on 2015-10-30

RACHELLE IS SO SWEET AND KIND WHEN TALKING WITH HER. SHE SEEMS TO HONESTLY CARE ABOUT MY CONCERNS FOR MY JEEP. UNFORTUNATELY, AFTER FIXING THE GEAR CABLE PART. MY KEY STICKS AND IT TAKES AWHILE TO GET IT REMOVED. I HAVE TO SHIFT THE GEARS BACK AND FORTH TO GET THE KEY TO RELEASE. WHY??? THIS NEVER EVER HAS HAPPENED UNTIL YOU GUYS FIXED THE CABLE. SO MY JEEP IS COMING IN THURSDAY AT 10AM FOR HOPEFULLY A FAST FIX. I JUST WANT IT THE WAY IT WAS, AND SUPPOSE TO BE. ONCE THATS FIXED PROPERLY, I'LL BE SO HAPPY WITH YOUR SHOP AND THE MACHANIC.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I appreciate their willingness to work with me on scheduling appointments. Also, Rachelle was extremely thorough in her explanations and made it easy for me to understand what was going on with my car.**

★★★★★ by MONICA WEITZEL on 2015-10-15

I appreciate their willingness to work with me on scheduling appointments. Also, Rachelle was extremely thorough in her explanations and made it easy for me to understand what was going on with my car.

**NPS: N/A**

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### **Thank you for the good service**

★★★★★ by EDWARD WHITCOMB on 2015-10-10

Thank you for the good service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **Trustworthy, great customer service.**

★★★★★ by RUSSELL STEEN on 2015-10-04

Trustworthy, great customer service.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**Second time I've used their service and both times it was a good experience. They kept me informed through my choice which was e-mail. The work preformed was to my satisfaction and done quickly. Their rates were competitive. I really liked their homey atmosphere which is something you don't see enough of anymore. I would highly recommend them.**

★★★★★ by ROBERT BROWNING on 2015-10-02

Second time I've used their service and both times it was a good experience. They kept me informed through my choice which was e-mail.

The work preformed was to my satisfaction and done quickly. Their rates were competitive. I really liked their homey atmosphere which is something you don't see enough of anymore. I would highly recommend them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The staff was friendly and took care of my minor job in a very timely fashion.**

★★★★★ by Anon on 2015-09-24

The staff was friendly and took care of my minor job in a very timely fashion.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very happy with service. Referred my husband when he had car problems.**

★★★★★ by ANNITA SIBERT on 2015-09-22

Very happy with service. Referred my husband when he had car problems.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They are awesome to work with. We were in a time crunch and they made it happen. Thank you**

★★★★★ by CARRIE CAUDELL on 2015-09-13

They are awesome to work with. We were in a time crunch and they made it happen. Thank you

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Quick service and close to home. Everyone was very nice. Price came in at the lower side of the quote. HAPPY.**

★★★★★ by RICHARD GARVIN on 2015-09-12

Quick service and close to home. Everyone was very nice. Price came in at the lower side of the quote. HAPPY.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All About Automotive provides excellent service. They are friendly, prompt and their prices are very reasonable. I wouldn't take my car anywhere else.**

★★★★★ by JUDY MATHIAS on 2015-09-05

All About Automotive provides excellent service. They are friendly, prompt and their prices are very reasonable. I wouldn't take my car anywhere else.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Finished faster tha I imagined. A repair shop you can trust to do the work thats needed correctly, and in a timely manner.**

★★★★★ by DON DOTHERROW on 2015-09-04

Finished faster tha I imagined. A repair shop you can trust to do the work thats needed correctly, and in a timely manner.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My car was ready in less than a day with a full explanation of the work performed.**

★★★★★ by JOHN C. WILSON on 2015-09-03



My car was ready in less than a day with a full explanation of the work performed.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**You always come through for us!**

★★★★★ by DAN PRICE on 2015-08-28

You always come through for us!

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Pretty good. I did think that correcting their passenger window problem included making sure it worked from the drivers side. Hopefully that can be corrected without additional cost when I have time to leave my car there at your shop.**

★★★☆☆ by KARL KUNKLE on 2015-08-22

Pretty good. I did think that correcting their passenger window problem included making sure it worked from the drivers side. Hopefully that can be corrected without additional cost when I have time to leave my car there at your shop.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**I am so enthusiastic about this automotive service. They are so friendly, explain everything clearly, estimates are right on target with final bill. They go beyond what I expect for example, a new part for my car would have cost me around \$600.00 but they called around and found the same part used but in excellent condition for \$137.00, had it delivered and installed within the time frame of my appointment date. I was astonished they would do this for me. And so eagerly to save me money!**

**They really do excellent work and I highly, highly recommend them due to their excellent customer service and automotive service.**

★★★★★ by LESLIE WEATHERILL on 2015-08-16

I am so enthusiastic about this automotive service. They are so friendly, explain everything clearly, estimates are right on target with final bill. They go beyond what I expect for example, a new part for my car would have cost me around \$600.00 but they called around and found the same part used but in excellent condition for \$137.00, had it delivered and installed within the time frame of my appointment date. I was astonished they would do this for me. And so eagerly to save me money! They really do excellent work and I highly, highly recommend them due to their excellent customer service and automotive service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**fast and friendly. Good quality work.**

★★★★★ by Anon on 2015-08-13

fast and friendly. Good quality work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**ALI About Automotive has knowledgeable staff that can easily explain complex repairs. They have earned my trust and I'm so glad I've found them!**

★★★★★ by CYNDI STRANDBERG on 2015-08-06

ALI About Automotive has knowledgeable staff that can easily explain complex repairs. They have earned my trust and I'm so glad I've found them!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great customer service, quote and cost were the same for the oil change and diagnostics. My car ran better and got better mpg after the oil change and tweaks! They gave me a list of things that needed to be taken care of in the near future which were all things I felt were accurate. I will go back over and over again and appreciate finding an excellent automotive shop so close to my home.**

★★★★★ by LESLIE WEATHERILL on 2015-08-05

Great customer service, quote and cost were the same for the oil change and diagnostics. My car ran better and got better mpg after the oil change and tweaks! They gave me a list of things that needed to be taken care of in the near future which were all things I felt were accurate. I will go back over and over again and appreciate finding an excellent automotive shop so close to my home.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As a single woman, feel good about taking my car here.**

★★★★★ by DIXIE STEADMAN on 2015-08-04

As a single woman, feel good about taking my car here.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Although the repair of my truck took longer than estimated or expected, this shop / company totally took care of the situation; including going as far as 'loaning' me one of their personal vehicles to drive while they repaired my vehicle due to an unexpected circumstance. In a day and time where "customer service" doesn't seem as important as it use to with a lot of companies / businesses; it was refreshing to be treated like the most important customer they ever had. In addition to the excellent customer service, a quality repair of the issue with my truck, warranty on their work....they even washed my truck. I**

**would highly recommend this shop for any needed repair of your vehicle.**

★★★★★ by ROB YAUGER on 2015-07-30

Although the repair of my truck took longer than estimated or expected, this shop / company totally took care of the situation; including going as far as 'loaning' me one of their personal vehicles to drive while they repaired my vehicle due to an unexpected circumstance. In a day and time where "customer service" doesn't seem as important as it use to with a lot of companies / businesses; it was refreshing to be treated like the most important customer they ever had. In addition to the excellent customer service, a quality repair of the issue with my truck, warranty on their work....they even washed my truck. I would highly recommend this shop for any needed repair of your vehicle.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They always take good care of me and my vehicle. Always looking out for my safety and my concerns. Thanks!**

★★★★★ by ERIKA FULLER on 2015-07-29

They always take good care of me and my vehicle. Always looking out for my safety and my concerns. Thanks!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Had an 8:00 am appointment; I arrived on time to find absolutely no place to park due to a 'city meeting'. I was not greeted, addressed or acknowledged for about 15 minutes.**

★★★☆☆ by ROB YAUGER on 2015-07-07

Had an 8:00 am appointment; I arrived on time to find absolutely no place to park due to a 'city meeting'. I was not greeted, addressed or acknowledged for about 15 minutes.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very pleased with your service.**

★★★★★ by Anon on 2015-07-06

Very pleased with your service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Pleasant people to deal with and the work is always done quickly and well.**

★★★★★ by JOHN DRUM on 2015-06-30

Pleasant people to deal with and the work is always done quickly and well.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service and very thorough with checking all the little details.**

★★★★★ by KANDY CLARK on 2015-06-25

Great service and very thorough with checking all the little details.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My first time there. Everything was explained before any work was done, Will definately go there again**

★★★★★ by Anon on 2015-06-11

My first time there. Everything was explained before any work was done, Will definately go there again

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**nice people who got the job done for less than the import garages i usually go to would have charged**

★★★★★ by KIRK WILSON on 2015-06-09

nice people who got the job done for less than the import garages i usually go to would have charged

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**These guys are great! No hassle, no unneeded, added maintenance. This is the second, fantastic experience i've had and I will continue to recommend and bring my business here!**

★★★★★ by WILL SCHWARZ on 2015-06-04

These guys are great! No hassle, no unneeded, added maintenance. This is the second, fantastic experience i've had and I will continue to recommend and bring my business here!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My first experience at All About Automotive was excellent. My sense is that the staff are both skilled and trustworthy. I had a list of nagging problems on an older vehicle and they took care of everything on the list and alerted me to a key item that was not. Moreover, I had suggested that I might need a radiator flush and they said that it appeared fine and that I should not do it now. I felt I received excellent service and value and recommend them highly. Even for an oil change now, I won't go anywhere else.**

★★★★★ by Anon on 2015-06-02

My first experience at All About Automotive was excellent. My sense is that the staff are both skilled and trustworthy. I had a list of nagging problems on

an older vehicle and they took care of everything on the list and alerted me to a key item that was not. Moreover, I had suggested that I might need a radiator flush and they said that it appeared fine and that I should not do it now. I felt I received excellent service and value and recommend them highly. Even for an oil change now, I won't go anywhere else.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The dual exhaust system built and installed by AAA is exactly what I was looking for. Good Job!**

★★★★★ by JEREMY HOYT on 2015-06-01

The dual exhaust system built and installed by AAA is exactly what I was looking for. Good Job!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All About Automotive is my "go to place" for good car care. Problems are taken care of correctly the first time.**

★★★★★ by JEREMY HOYT on 2015-06-01

All About Automotive is my "go to place" for good car care. Problems are taken care of correctly the first time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Car runs great. Service is great. Would highly recommend all about automotive to everyone.**

★★★★★ by SUE EASTMAN on 2015-05-30

Car runs great. Service is great. Would highly recommend all about automotive to everyone.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent service. Thank you

★★★★★ by ERIKA FULLER on 2015-05-30

Excellent service. Thank you

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great, fast, in and out....plus thanks for the reminders...

★★★★★ by ERIC STEPHENS on 2015-05-28

Great, fast, in and out....plus thanks for the reminders...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I live in downtown Poetland but am always willing to drive to Gresham just to have my car serviced at All About. They don't talk to me like I'm stupid, they explain things in a way I understand but treat me with respect at the same time.**

★★★★★ by CARISSA HANEY on 2015-05-21

I live in downtown Poetland but am always willing to drive to Gresham just to have my car serviced at All About. They don't talk to me like I'm stupid, they explain things in a way I understand but treat me with respect at the same time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## The service was great

★★★★★ by NORMAN WEGNER on 2015-05-19



The service was great

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I always good honest service. That is why I am a repeater customer.**

★★★★★ by Anon on 2015-05-12

I always good honest service. That is why I am a repeater customer.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt, professional, and very good communication**

★★★★★ by KENT SUGNET on 2015-05-09

Prompt, professional, and very good communication

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This was the third time I've had my old Ford Expedition in for the same problem... different cylinder... blown spark plug! I was a bit concerned because this time it was a bit more expensive than the last two. But after the detailed explanation I totally understood the difference... These folks are very nice, friendly, courteous and trust-worthy! My truck was done in one day and within the budget we agreed upon. I came to them on a recommendation from a friend and I have and will continue to recommend family and friends to them!**

★★★★★ by JEFF SPRINGSTON on 2015-04-22

This was the third time I've had my old Ford Expedition in for the same problem... different cylinder... blown spark plug! I was a bit concerned because this time it was a bit more expensive than the last two. But after the

detailed explanation I totally understood the difference... These folks are very nice, friendly, courteous and trust-worthy! My truck was done in one day and within the budget we agreed upon. I came to them on a recommendation from a friend and I have and will continue to recommend family and friends to them!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Top rate service. I was out of town and they saved my trip.**

★★★★★ by RUTH DIRK on 2015-04-15

Top rate service. I was out of town and they saved my trip.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We took our Rav 4 in for a maintenance check after taking it to the dealer. We found All About Automotive to be very knowledgeable and responsive to our questions. They told us exactly what needed to be done, and quoted a price that was much better than the dealer, and didn't try to sweet talk us into doing work that wasn't necessary.**

★★★★★ by NEIL JENSEN on 2015-04-14

We took our Rav 4 in for a maintenance check after taking it to the dealer. We found All About Automotive to be very knowledgeable and responsive to our questions. They told us exactly what needed to be done, and quoted a price that was much better than the dealer, and didn't try to sweet talk us into doing work that wasn't necessary.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Really good experience, very friendly and informative. I'll take all 3 of my cars there when in need of service/ repair.**

★★★★★ by GERALD GREEN on 2015-04-10

Really good experience, very friendly and informative. I'll take all 3 of my cars there when in need of service/ repair.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The car starts and runs great, thank you.**

★★★★★ by JEREMY HOYT on 2015-04-09

The car starts and runs great, thank you.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All About Automotive took such good care of my car. They were honest and fair with their pricing and I didn't feel taken advantage of. I would highly recommend them.**

★★★★★ by Anon on 2015-04-06

All About Automotive took such good care of my car. They were honest and fair with their pricing and I didn't feel taken advantage of. I would highly recommend them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Steve & Karen are great and I so appreciate that I could stop in, have Steve take a look at the car to diagnose the problem and have it fixed that day! You guys ROCK!**

★★★★★ by JEAN CRAWFORD on 2015-04-03

Steve & Karen are great and I so appreciate that I could stop in, have Steve take a look at the car to diagnose the problem and have it fixed that day! You guys ROCK!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, courteous and honest service.**

★★★★★ by HERMILIO MAIA on 2015-04-02

As always, courteous and honest service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We love all of you at All About Automotive! We are always given suggestions and/or recommendations on what work is the priority, pricing is very fair and reasonable....we highly recommend you to our friends and family. THANK YOU!**

★★★★★ by PATRICK OHALLORAN on 2015-04-02

We love all of you at All About Automotive! We are always given suggestions and/or recommendations on what work is the priority, pricing is very fair and reasonable....we highly recommend you to our friends and family. THANK YOU!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I LOVE you guys! Your dedication to finding the most obscure issues is beyond awesome! TOTAL TRUST**

★★★★★ by MOLLY STEWART on 2015-04-01

I LOVE you guys! Your dedication to finding the most obscure issues is beyond awesome! TOTAL TRUST

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**What a stress free experience. I had been going to jiffy lube and it was stressful because they always tried to sell you all kinds**

**of services. They made you feel like you were neglecting your car if you didn't do all that stuff.i have confidence at all about automotive that what's being done is the stuff. Thank you and i will be back!**

★★★★★ by VICKY OGDEN on 2015-03-25

What a stress free experience. I had been going to jiffy lube and it was stressful because they always tried to sell you all kinds of services. They made you feel like you were neglecting your car if you didn't do all that stuff.i have confidence at all about automotive that what's being done is the stuff. Thank you and i will be back!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Top Rate!**

★★★★★ by Anon on 2015-03-24

Top Rate!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thank you!**

★★★★★ by YEKATERINA WOOLLEY on 2015-03-19

Thank you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**still need work on my car but they helped me with all the information I needed...thanks**

★★★★★ by ERIC STEPHENS on 2015-03-11

still need work on my car but they helped me with all the information I needed...thanks

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had a very good experience, the staff was very professional and provided me with a lot of education on my truck. They did a complete assessment on my truck and provided me with the estimates of each item to be fixed. The problem I did have initially,they fixed, and was done professionally and to my high standards. The reason I did not rate 5 stars, is because I felt like the pricing was over priced. I needed my upper and lower ball joints fixed, and they priced me at \$1035, I shopped around and found that the average quote was around \$600. I ended up going to a different company to have my other items fixed, this company had less overhead and I was able to get my upper and lower ball joints fixed, and had the list that this company provided me fixed for \$600.30. I saved over about \$1000 by going somewhere else. Overall I had a great experience; however, will be going somewhere else D/T the high pricing.**

★★★★★ by JENNIFER TOWER on 2015-03-08

I had a very good experience, the staff was very professional and provided me with a lot of education on my truck. They did a complete assessment on my truck and provided me with the estimates of each item to be fixed. The problem I did have initially,they fixed, and was done professionally and to my high standards. The reason I did not rate 5 stars, is because I felt like the pricing was over priced. I needed my upper and lower ball joints fixed, and they priced me at \$1035, I shopped around and found that the average quote was around \$600. I ended up going to a different company to have my other items fixed, this company had less overhead and I was able to get my upper and lower ball joints fixed, and had the list that this company provided me fixed for \$600.30. I saved over about \$1000 by going somewhere else. Overall I had a great experience; however, will be going somewhere else D/T the high pricing.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Very friendly and accommodating and reasonable

★★★★★ by SANDRA HASVOLD on 2015-03-07

Very friendly and accommodating and reasonable

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Thanks

★★★★★ by PETR PRUTSKO on 2015-03-04

Thanks

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Service is outstanding. Knowledgable, attentive, and care about my own busy schedule. I really trust their judgment.

★★★★★ by LOUIS FOLTZ on 2015-02-27

Service is outstanding. Knowledgable, attentive, and care about my own busy schedule. I really trust their judgment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## always great customer service and lots of good information about my vehicles needs.

★★★★★ by GORDY BROWN on 2015-02-26

always great customer service and lots of good information about my vehicles needs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## All About Automotive is always thorough.

★★★★★ by DOUG JENSEN on 2015-02-25

All About Automotive is always thorough.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Most trustworthy mechanics in Gresham area

★★★★★ by Anon on 2015-02-14

Most trustworthy mechanics in Gresham area

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All About Automotive has been my mechanic since 2009. I feel that I receive honest review of my two cars that I use. I have also met people who have used their services (unbeknownst to them that I also frequent AAA) and they have also made positive comments.**

★★★★★ by Anon on 2015-02-14

All About Automotive has been my mechanic since 2009. I feel that I receive honest review of my two cars that I use. I have also met people who have used their services (unbeknownst to them that I also frequent AAA) and they have also made positive comments.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**If you offered free donuts you'd get a full 100% top score rating but as it is without donuts I'm afraid the best I can go is**



**99.99999! :( We really do appreciate the excellent service we have received over the past 10-12 years! Many thanks, Tad and Cindy**

★★★★★ by TAD ALDRICH on 2015-02-02

If you offered free donuts you'd get a full 100% top score rating but as it is without donuts I'm afraid the best I can go is 99.99999! :( We really do appreciate the excellent service we have received over the past 10-12 years! Many thanks, Tad and Cindy

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The job was done very well. I am very pleased**

★★★★★ by Anon on 2015-01-29

The job was done very well. I am very pleased

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fast reliable service on my last visit. Couldn't ask for more.**

★★★★★ by SHIRLEY FRITZ on 2015-01-28

Fast reliable service on my last visit. Couldn't ask for more.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great place to take your car or truck. I had a problem with DEQ not passing. They fixed the problem and even got my new tags for me. I have used them in that past and will continue in the future.**

★★★★★ by TIM ANDERS on 2015-01-23

Great place to take your car or truck. I had a problem with DEQ not passing. They fixed the problem and even got my new tags for me. I have used them in that past and will continue in the future.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**You got my vehicle in ahead of schedule, finished the work ahead of schedule and saved me money on my rental car. Thank you.**

★★★★★ by JOHN C. WILSON on 2015-01-21

You got my vehicle in ahead of schedule, finished the work ahead of schedule and saved me money on my rental car. Thank you.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**was impressed by the variety of services available and details presented when the bill was presented and the testing of my truck to determine the cause of the problem. will probably come back when my other vehicles are in need of service. thank you for the job you did. Robert M.**

★★★★★ by ROBERT MARRELLA on 2015-01-16

was impressed by the variety of services available and details presented when the bill was presented and the testing of my truck to determine the cause of the problem. will probably come back when my other vehicles are in need of service. thank you for the job you did. Robert M.

NPS: N/A

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**The labor is fair to a little expensive. The parts are ridiculous... One part in particular was twice the price (\$110 or so) from any retailer that I called i.e. NAPA. When I asked the lady why, she just gave me the deer in the headlights look.**

★★★☆☆ by MATT GOOD on 2015-01-10

The labor is fair to a little expensive. The parts are ridiculous... One part in particular was twice the price (\$110 or so) from any retailer that I called i.e. NAPA. When I asked the lady why, she just gave me the deer in the headlights look.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This is All About Automotive's reply to my review: I am so sorry that there was such a huge misunderstanding on the tests and results of the tests performed on this vehicle. When we received the vehicle it was overfull on coolant and spewing coolant from the radiator and coolant recovery cap. We performed a pressure test and could not find any major leaks, we performed a cooling system operation test and found that there was a coolant flow issue - the radiator had cold spots and we needed to test the t-stat for operation. Due to the fact that it was obvious that the vehicle had been severely overheated, we recommended and received authorization to proceed with an engine block test to check for signs of a head gasket issue. That test ran just under \$60.00 and was the only testing we charged for. That test came back positive for hydrocarbons being in the cooling system which indicates a blown head gasket or cracked cylinder heads. We then recommended a head gasket repair, along with new timing belt & water pump, t-stat replacement, along with having the radiator removed to be cleaned and tested, then also sending the cylinder heads to a machine shop for pressure test, resurfacing, new valve seals and any valves that needed to be replaced. This would be a complete repair, and yes very expensive. We ran the test and had evidence that there is a head gasket leak, there is no external leak showing, it is internal and cannot be seen by the**

**eye. We recommended towing the vehicle because further overheating can do damage to the bottom end of the engine and if coolant is leaking into the oil passages it will also cause damage to the lower end of the engine which would result in a complete engine replacement being needed. I am so sorry that this was not made clear. It is our job is to inform customers about the complete state of their vehicle, to make sure that any repair recommended is complete. Hopefully this clears up some of the miscommunication we wish you the best. Even your reply is dishonest. Again, I have the entire email with the the issues you reported were wrong. I also have other inspections from other auto repair shops that are VERY different than what you guys said. You can say it was not communicated properly, but the paper work and email is proof that you guys were trying to take advantage of people you thought were suckers. Sadly, I had no clue you even replied to my review, I was not informed. I have to watch you guys to make sure that you are not trying to excuse your actions for price gouging. However, I do have the estimate that you guys gave me and the estimates that other shops gave me for the REAL issue which was NOTHING close to what your mechanics said was wrong with our vehicle. Nothing was miscommunicated, you guys just thought you could sucker people out of money for an easy pay day. Are you willing to compare your rebuttal to the actual estimate you gave us? Because your rebuttal on here is COMPLETELY DIFFERENT than what you gave us in your original estimate that Rachelle emailed us. Btw, our coolant was absolutely NOT overfilled, you completely drained out all of our coolant and left it. I will make sure that I show people the estimates of what you gave us and what the other repair shops gave us. Going back and forth are just words, and since I have gone public with this, I have found other people through blogs and consumer sites who had the same problem with you guys, but they were quite irritated when they found out that their negative reviews of your shop were flagged for removal. I will just make sure they see the estimate you gave us and the estimates of what was TRULY wrong with our car from the other repair shops are seen. That is all the proof that is needed.**

★★★★★ by WENDY GAGNIER on 2015-01-09

This is All About Automotive's reply to my review: I am so sorry that there was such a huge misunderstanding on the tests and results of the tests performed on this vehicle. When we received the vehicle it was overfull on coolant and spewing coolant from the radiator and coolant recovery cap. We performed a pressure test and could not find any major leaks, we performed a cooling system operation test and found that there was a coolant flow issue - the radiator had cold spots and we needed to test the t-stat for operation. Due to the fact that it was obvious that the vehicle had been severely overheated, we recommended and received authorization to proceed with an engine block test to check for signs of a head gasket issue. That test ran just under \$60.00 and was the only testing we charged for. That test came back positive for hydrocarbons being in the cooling system which indicates a blown head gasket or cracked cylinder heads. We then recommended a head gasket repair, along with new timing belt & water pump, t-stat replacement, along with having the radiator removed to be cleaned and tested, then also sending the cylinder heads to a machine shop for pressure test, resurfacing, new valve seals and any valves that needed to be replaced. This would be a complete repair, and yes very expensive. We ran the test and had evidence that there is a head gasket leak, there is no external leak showing, it is internal and cannot be seen by the eye. We recommended towing the vehicle because further overheating can do damage to the bottom end of the engine and if coolant is leaking into the oil passages it will also cause damage to the lower end of the engine which would result in a complete engine replacement being needed. I am so sorry that this was not made clear. It is our job is to inform customers about the complete state of their vehicle, to make sure that any repair recommended is complete. Hopefully this clears up some of the miscommunication we wish you the best. Even your reply is dishonest. Again, I have the entire email with the the issues you reported were wrong. I also have other inspections from other auto repair shops that are VERY different than what you guys said. You can say it was not communicated properly, but the paper work and email is proof that you guys were trying to take advantage of people you thought were suckers. Sadly, I had no clue you even replied to my review, I was not informed. I have to watch you guys to make sure that you are not trying to excuse your actions for price gouging. However, I do have the estimate that you guys gave me and the estimates that other shops gave me for the REAL issue which was NOTHING close to what your mechanics said was wrong with our vehicle. Nothing was miscommunicated, you guys just thought you could sucker people out of money for an easy pay day. Are you willing to compare your rebuttal to the actual estimate you gave us? Because your rebuttal on here is COMPLETELY DIFFERENT than what you gave us in your original estimate that Rachelle emailed us. Btw, our coolant was absolutely NOT overfilled, you completely drained out all of our coolant and left it. I will make sure that

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thank you so much so taking care of me and my old truck!  
Your service advisor Rachelle did an excellent job of keeping me informed of the ongoing status of the repairs and any issues that came up during the repairs. Will be coming back for more as the old truck ages. Thank you again to Rachelle, Karen & all the mechanics that did the work**

★★★★★ by JOHN FILIPOWICZ on 2015-01-07

Thank you so much so taking care of me and my old truck! Your service advisor Rachelle did an excellent job of keeping me informed of the ongoing status of the repairs and any issues that came up during the repairs. Will be coming back for more as the old truck ages. Thank you again to Rachelle, Karen & all the mechanics that did the work

NPS: 

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**Thanks nice job.**

★★★★★ by PETR PRUTSKO on 2015-01-01

Thanks nice job.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great follow ups and customer service. Went in for a door lock issue and a wet floor board. Lock 100% fixed now. Wet floor board became just a damp floor board so down a star. However, they did refer me to a specialist so a star gained. The only negative feedback I would say is dropping off my car a 11pm was a bit creepy. The business felt like it was down a dark alley, oh wait it kinda is . Lastly, the interior so also dark(mood wise) and small. Just didn't have a welcoming feel for a first time customer. Nether of these issues would stop me from going back.**

★★★★★ by RICHARD ANDERSON on 2014-12-31

Great follow ups and customer service. Went in for a door lock issue and a wet floor board. Lock 100% fixed now. Wet floor board became just a damp floor board so down a star. However, they did refer me to a specialist so a star gained. The only negative feedback I would say is dropping off my car a 11pm was a bit creepy. The business felt like it was down a dark alley, oh wait it kinda is . Lastly, the interior so also dark(mood wise) and small. Just didn't have a welcoming feel for a first time customer. Nether of these issues would stop me from going back.

NPS: 

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**You are part of my family - where else would I go?**

★★★★★ by CHUCK HERNDON on 2014-12-26

You are part of my family - where else would I go?

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was given an estimate for the complete work and the final cost was within that estimate. I was informed of all of the work and given options. I appreciated the information so i could make the choice(s) I needed to make.**

★★★★★ by JOHN C. WILSON on 2014-12-25

I was given an estimate for the complete work and the final cost was within that estimate. I was informed of all of the work and given options. I appreciated the information so i could make the choice(s) I needed to make.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We were lied to by this repair shop. We were given a ridiculously expensive quote to the tune of \$4500+ for repairs that were absolutely not needed. We wasted a total of \$120 between paying them \$60 for a pressure test, and \$60 to have our car towed back home because they said our car was inoperable. Well, the reason our car was "inoperable" because they drained out all of our coolant, from both our radiator and reserve tank and never refilled it. I have the paperwork to show the bold face lies they told us that were imperative for our car to function, and quotes of what is TRUTHFULLY wrong with our car from other mechanics we took our car to today. We took our car to All About Automotive due to an overheating issue, 6 hours later we are getting a call from Rachelle telling us our car is pretty much a mess and several EXPENSIVE repairs are required for our car to be operable. I immediately had a bad gut feeling about what she told us, it just did not make sense that all the things she told us just happened to simultaneously go wrong with our car due to an overheating issue. She said the radiator was shot, the upper cooling system for our turbo was shot, the head gaskets, the timing belt, and the water pump. I am not a mechanic, but I was raised around cars my entire life and do know a thing or two about auto repair, I'm not a gullible little girl. According to them, our 2009 Subaru went from operating and filled with coolant (we checked the fluids when we dropped our car off, to being in-operable and completely drained of coolant). Our car was NOT in-operable, they just neglected to tell us they did not refill the coolant, so we wasted money on having our car towed out of there. Our car is operating, the ONLY thing wrong with our car is, it needs a new water pump and we are due for our timing belt replacement. If our timing belt was shot like they said, our car would NOT have started at all. Per the other mechanics we took**



**our car to today, the car passed the pressure test both times, the head gaskets are perfect, no leaks whatsoever, both our radiator and our upper coolant system are in perfect working order, no blockages(All About Automotive said it failed the pressure test and they were blocked), but what really through me for a loop is when All About Automotive said our radiator needed to be "Machined"...Machined?? Well, here is a nugget for you, in newer cars the radiators are made out of plastic, you cannot machine plastic! Oh, and the mechanics we took them to today, dud NOT charge us \$60 for a 10-15 minute pressure test. As a matter of fact, they did not charge us for the inspection at all! I absolutely DO NOT recommend you go to this repair shop, I have the quotes from All About Automotive located in Gresham, OR. And the quotes from the other mechanics. It is sickening that they are doing this to people, this was my first AND the last time I will ever go there. I absolutely do not trust them, and disgusted on how much they flat out lied to scam you out of money. Paying them \$60 was cheap to find out what kind of repair shop they truly are. Also, any bad reviews people have previously posted about them online were flagged and are no longer able to be read. Hmmmmmm??? There is an abundant amount of repair shops in Gresham and Portland, and it is incredibly hard to find honest ones, so word of mouth is key! I wish I could post the quote with all the issues All About Automotive said was wrong with our car, and the TRUTHFUL quotes from the other mechanics on here. I will post them online either through social media, a blog, and through the local news stations. I want to make sure people know about All About Automotive and what they are doing to people, especially people who are not knowledgeable in auto repair. Totally NOT OK! I am pretty sure going to the news station will draw out other people, I know we cannot be the only ones they did this to.**

★☆☆☆☆ by WENDY GAGNIER on 2014-12-13

We were lied to by this repair shop. We were given a ridiculously expensive quote to the tune of \$4500+ for repairs that were absolutely not needed. We wasted a total of \$120 between paying them \$60 for a pressure test, and \$60 to have our car towed back home because they said our car was inoperable. Well, the reason our car was "inoperable" because they drained

out all of our coolant, from both our radiator and reserve tank and never refilled it. I have the paperwork to show the bold face lies they told us that were imperative for our car to function, and quotes of what is TRUTHFULLY wrong with our car from other mechanics we took our car to today. We took our car to All About Automotive due to an overheating issue, 6 hours later we are getting a call from Rachelle telling us our car is pretty much a mess and several EXPENSIVE repairs are required for our car to be operable. I immediately had a bad gut feeling about what she told us, it just did not make sense that all the things she told us just happened to simultaneously go wrong with our car due to an overheating issue. She said the radiator was shot, the upper cooling system for our turbo was shot, the head gaskets, the timing belt, and the water pump. I am not a mechanic, but I was raised around cars my entire life and do know a thing or two about auto repair, I'm not a gullible little girl. According to them, our 2009 Subaru went from operating and filled with coolant (we checked the fluids when we dropped our car off, to being in-operable and completely drained of coolant). Our car was NOT in-operable, they just neglected to tell us they did not refill the coolant, so we wasted money on having our car towed out of there. Our car is operating, the ONLY thing wrong with our car is, it needs a new water pump and we are due for our timing belt replacement. If our timing belt was shot like they said, our car would NOT have started at all. Per the other mechanics we took our car to today, the car passed the pressure test both times, the head gaskets are perfect, no leaks whatsoever, both our radiator and our upper coolant system are in perfect working order, no blockages(All About Automotive said it failed the pressure test and they were blocked), but what really through me for a loop is when All About Automotive said our radiator needed to be "Machined"...Machined?? Well, here is a nugget for you, in newer cars the radiators are made out of plastic, you cannot machine plastic! Oh, and the mechanics we took them to today, dud NOT charge us \$60 for a 10-15 minute pressure test. As a matter of fact, they did not charge us for the inspection at all! I absolutely DO NOT recommend you go to this repair shop, I have the quotes from All About Automotive located in Gresham, OR. And the quotes from the other mechanics. It is sickening that they are doing this to people, this was my first AND the last time I will ever go there. I absolutely do not trust them, and disgusted on how much they flat out lied to scam you out of money. Paying them \$60 was cheap to find out what kind of repair shop they truly are. Also, any bad reviews people have previously posted about them online were flagged and are no longer able to be read. Hmmmmmmm??? There is an abundant amount of repair shops in Gresham and Portland, and it is incredibly hard to find honest ones, so word of mouth is key! I wish I could post the quote with all the issues All About Automotive said was wrong with our car, and the TRUTHFUL quotes from the other mechanics on here. I will post them online either through social media, a blog, and through the local news stations. I want to make sure people know about All About Automotive and what they are doing to people, especially people who are not

knowledgeable in auto repair. Totally NOT OK! I am pretty sure going to the news station will draw out other people, I know we cannot be the only ones they did this to.

NPS: 

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## Total confidence and comfort in using All About Auto

★★★★★ by KATHY STORLIE on 2014-12-12

Total confidence and comfort in using All About Auto

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great service

★★★★★ by Anon on 2014-12-11

Great service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Repairs completed as promised and as estimated. Extra care taken to ensure that car was safe to be driven and notes given to provide items to be taken care of at a future date, if needed. Customer service was exceptional.**

★★★★★ by Anon on 2014-12-11

Repairs completed as promised and as estimated. Extra care taken to ensure that car was safe to be driven and notes given to provide items to be taken care of at a future date, if needed. Customer service was exceptional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good work, at reasonable prices.**

★★★★★ by Anon on 2014-12-10

Good work, at reasonable prices.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thank you for fitting me in when you didn't have time available. Wonderful customer service. Great tech staff who also understand customer service.**

★★★★★ by SHELLEY WRIGHT on 2014-12-06

Thank you for fitting me in when you didn't have time available. Wonderful customer service. Great tech staff who also understand customer service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I frequent this store for auto maintenance service on our family vehicles. The staff is very friendly and they do quality work.**

★★★★★ by Anon on 2014-12-01

I frequent this store for auto maintenance service on our family vehicles. The staff is very friendly and they do quality work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I will only go to All About Automotive because they are awesome. The staff is the very best and their work is always stellar. I love every aspect of their business. I am a satisfied customer. Susan Snook**

★★★★★ by SUSAN SNOOK on 2014-11-22

I will only go to All About Automotive because they are awesome. The staff is the very best and their work is always stellar. I love every aspect of their business. I am a satisfied customer. Susan Snook

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I brought my car in for a few problems that I knew would cost a lot of money, and was surprised a couple of days later when I found my bill to be under \$100. I was updated every day and experienced friendly service every time I called or emailed. I would definitely recommend All About Automotive! Thank you to Rachelle and everyone else at the Gresham location!**

★★★★★ by VALENTIN LORIEN on 2014-11-22

I brought my car in for a few problems that I knew would cost a lot of money, and was surprised a couple of days later when I found my bill to be under \$100. I was updated every day and experienced friendly service every time I called or emailed. I would definitely recommend All About Automotive! Thank you to Rachelle and everyone else at the Gresham location!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**EXCELLENT! Cost was actually lower than the quote, did not realize how bad the car was running until I got it back. Professional, explained everything that had to be done and the cost. No pressure, honest, hard to find for car repair, glad I did!**

★★★★★ by KATHLEEN SMITH on 2014-11-18

EXCELLENT! Cost was actually lower than the quote, did not realize how bad the car was running until I got it back. Professional, explained everything that had to be done and the cost. No pressure, honest, hard to find for car repair, glad I did!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always you took care of my needs and squeezed me in to fit my busy schedule.**

★★★★★ by DEANNA HAYWORTH on 2014-11-15

As always you took care of my needs and squeezed me in to fit my busy schedule.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great, quick service, friendly staff. No high pressure selling.**

★★★★★ by Anon on 2014-11-14

Great, quick service, friendly staff. No high pressure selling.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My little Astro Van is running great, thank you : All About Automotive Team! ...Did talk to Rachelle about my air not working, just blowing hot air. She said she would get back with me, or bring it in when I am out that way, (which is never, from Milwaukie...but if a get a free day I will drive out, perhaps its just a hose loose or not connected right after your team's diagnosis. Will keep in touch)...Linda**

★★★★★ by LINDA THORRENSEN on 2014-10-03

My little Astro Van is running great, thank you : All About Automotive Team! ...Did talk to Rachelle about my air not working, just blowing hot air. She said she would get back with me, or bring it in when I am out that way, (which is never, from Milwaukie...but if a get a free day I will drive out, perhaps its just a hose loose or not connected right after your team's diagnosis. Will keep in touch)...Linda

NPS: N/A

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**Excellent service! Karen and Rochelle were a pleasure to work with. We will definitely come back.**

★★★★★ by JULIE NEBELS on 2014-10-03

Excellent service! Karen and Rochelle were a pleasure to work with. We will definitely come back.

**NPS: N/A**

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**Thank you for your efforts performed on our vehicle, I know my diagnosis ended up being a greater chore than anticipated, but after a long search your shop fix the problem regardless of the budget. Thanks again and we will return again! Sincerely,  
Jason Burns**

★★★★★ by JASON BURNS on 2014-10-03

Thank you for your efforts performed on our vehicle, I know my diagnosis ended up being a greater chore than anticipated, but after a long search your shop fix the problem regardless of the budget. Thanks again and we will return again! Sincerely, Jason Burns

**NPS: N/A**

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**Great job as always. Took care of me on a "I'm coming in right now because I'm not sure the car will start again" basis and fit me into an already full schedule. Thanks again.**

★★★★★ by WARNER ALLEN on 2014-10-03

Great job as always. Took care of me on a "I'm coming in right now because I'm not sure the car will start again" basis and fit me into an already full schedule. Thanks again.

**NPS: N/A**

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**We have recommended you to others. We appreciate your great customer service and good work.**

★★★★★ by LONDA EVERETT on 2014-09-27

We have recommended you to others. We appreciate your great customer service and good work.

**NPS: N/A**

---

**Thank you for staying open past your closing time to help me out.**

★★★★★ by DEBBIE GREENE on 2014-09-26

Thank you for staying open past your closing time to help me out.

**NPS: N/A**

---

**Thanks for being a trusted company.**

★★★★★ by CAL ABTS on 2014-09-20

Thanks for being a trusted company.

**NPS: N/A**

---

**Most honest place I have found. The staff is outstanding. Will take my vehicles there when I need service.**

★★★★★ by JOE FREUND on 2014-09-18

Most honest place I have found. The staff is outstanding. Will take my vehicles there when I need service.

**NPS: N/A**



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**After you guys spent all day trying to fix an electrical problem. You charged over \$200 for basically two small parts and some time. Still not able to find the heat wrap that you placed. The following weekend had the same issue took to a friend and after a couple hours found the ground wire at frame was loose. Tightened that up and all good since. Also before we ever took to you guys we had no issues with how it ran and or starting issues. Since than we have had issues with starting and vehicle running rough which it didn't do at all previous to our first time in your shop. Really bad that you charged us for so much and only problems since. Michael**

★★★☆☆ by MICHAEL JOHNSON on 2014-08-25

After you guys spent all day trying to fix an electrical problem. You charged over \$200 for basically two small parts and some time. Still not able to find the heat wrap that you placed. The following weekend had the same issue took to a friend and after a couple hours found the ground wire at frame was loose. Tightened that up and all good since. Also before we ever took to you guys we had no issues with how it ran and or starting issues. Since than we have had issues with starting and vehicle running rough which it didn't do at all previous to our first time in your shop. Really bad that you charged us for so much and only problems since. Michael

**NPS: N/A**

---

**Always great service.**

★★★★★ by EBONIE JOHNSON on 2014-08-24

Always great service.

**NPS: N/A**

---

**great !**

★★★★★ by SANDY GILLIS on 2014-08-19

great !

**NPS: N/A**

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**As always, thanks for a great job.**

★★★★★ by COLLEEN DUNCAN on 2014-08-19

As always, thanks for a great job.

**NPS: N/A**

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**All is well.... Need to come in for a battery... Cost might be:**

★★★★★ by JUDY COOPER on 2014-08-19

All is well.... Need to come in for a battery... Cost might be:

**NPS: N/A**

---

**Steve and Karen take a lot of pride in providing the best for all there customers at a fair price This is my go to shop.**

★★★★★ by ROBERT ARGYLL on 2014-08-19

Steve and Karen take a lot of pride in providing the best for all there customers at a fair price This is my go to shop.

**NPS: N/A**

---

**They got my old Motorhome thru DEQ so I could get the current tags. They even took it to the station so all I had to do was go to DMV. The cost for that was very reasonable and they fit me in very quickly, They pointed out some issues that needed**

**attention so I took care of them myself. Overall I am very happy with their service and would not hesitate to recommend them. Thanks**

★★★★★ by JOHN LAPP on 2014-08-18

They got my old Motorhome thru DEQ so I could get the current tags. They even took it to the station so all I had to do was go to DMV. The cost for that was very reasonable and they fit me in very quickly, They pointed out some issues that needed attention so I took care of them myself. Overall I am very happy with their service and would not hesitate to recommend them. Thanks

**NPS: N/A**

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**Thanks once again for your excellent service. Your service man advised that I delay a wheel alignment until after I get new tires though they could have recommended the additional service and then I'd paid for it twice. Not only do you keep my car running beautifully but you don't charge for unnecessary service. Thanks you.**

★★★★★ by MARYHELEN SIMONSON on 2014-08-18

Thanks once again for your excellent service. Your service man advised that I delay a wheel alignment until after I get new tires though they could have recommended the additional service and then I'd paid for it twice. Not only do you keep my car running beautifully but you don't charge for unnecessary service. Thanks you.

**NPS: N/A**

---

**Very friendly and knowledgable staff. Management responsive to customer input.**

★★★★★ by TINA GAITHER on 2014-08-18

Very friendly and knowledgable staff. Management responsive to customer input.

**NPS: N/A**

---

## **Ahead of schedule and very thorough**

★★★★★ by MIKE ROCHLIN on 2014-08-18

Ahead of schedule and very thorough

**NPS: N/A**

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## **We always recommend All About to our family and friends for your expertise and caring hearts. You have blessed our lives.**

★★★★★ by RICHARD BURT on 2014-07-11

We always recommend All About to our family and friends for your expertise and caring hearts. You have blessed our lives.

**NPS: N/A**

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## **You guys are just the best! Thanks!**

★★★★★ by BARBARA VARDANEGA on 2014-07-11

You guys are just the best! Thanks!

**NPS: N/A**

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## **This has been a great place for our car servicing and repair. We heard from friends about the consistent dependability of these people and have been pleased to find it true!**

★★★★★ by DAVID STEVENS on 2014-07-03

This has been a great place for our car servicing and repair. We heard from friends about the consistent dependability of these people and have been pleased to find it true!

**NPS: N/A**

---

**I'll definitely be back Thanks. LAB**

★★★★★ by LAURA BRADLEY on 2014-07-03

I'll definitely be back Thanks. LAB

**NPS: N/A**

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**The services is very detailed, highly recommend to others.**

★★★★★ by Anon on 2014-06-27

The services is very detailed, highly recommend to others.

**NPS: N/A**

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**I have received attentive, courteous service from All About Automotive, Inc at all times. I trust them Bonnae Hooff**

★★★★★ by BONNAE HOFF on 2014-06-27

I have received attentive, courteous service from All About Automotive, Inc at all times. I trust them Bonnae Hooff

**NPS: N/A**

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**We were referred by a friend and have since had three different cars worked on and have been very satisfied. Now we have recommended All About Automotive to my parents as well.**

★★★★★ by LONDA EVERETT on 2014-06-27

We were referred by a friend and have since had three different cars worked on and have been very satisfied. Now we have recommended All About Automotive to my parents as well.

**NPS: N/A**

---

**I expected to wait an hour. The job was complete in 40 minutes. Excellent in every way.**

★★★★★ by COSMO SALIBELLO on 2014-06-20

I expected to wait an hour. The job was complete in 40 minutes. Excellent in every way.

**NPS: N/A**

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**I thank you for your help when my truck wouldn't start at the library. You didn't charge. How nice.**

★★★★★ by WILLIAM H. ANDERSON on 2014-06-09

I thank you for your help when my truck wouldn't start at the library. You didn't charge. How nice.

**NPS: N/A**

---

**Awesome service**

★★★★★ by Anon on 2014-06-06

Awesome service

NPS: N/A

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**Thank you for getting my car running well. It is happy and so am I.**

★★★★★ by BRIDGETTE WILKISON on 2014-06-06

Thank you for getting my car running well. It is happy and so am I.

NPS: N/A

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**We love you All About Automotive!! :-)**

★★★★★ by HEATHER GREENE on 2014-05-31

We love you All About Automotive!! :-)

NPS: N/A

---

**I can't say enough good about this place. Karen, Steve, and team went above and beyond and only did repairs that were needed (another place told me I needed far more so I went to All About Automotive for a second opinion). A week later they called to follow up and make sure everything was good with the vehicle. Thanks for your integrity guys!!**

★★★★★ by COREY O'CONNOR on 2014-05-30

I can't say enough good about this place. Karen, Steve, and team went above and beyond and only did repairs that were needed (another place told me I needed far more so I went to All About Automotive for a second opinion). A week later they called to follow up and make sure everything was good with the vehicle. Thanks for your integrity guys!!

NPS: N/A

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**The folks at All About are always helpful, fully informative, and really go the extra mile for customers. The people I have referred to All About have all remarked on their great customer service, too. And, if it's not right, the mechanics will happily make it right - my friend's car had a mystery start problem, and the mechanic brought his tool box out to where she was stranded to fix it. You don't get service like that elsewhere.**

★★★★★ by MELISSA HARBERT on 2014-05-24

The folks at All About are always helpful, fully informative, and really go the extra mile for customers. The people I have referred to All About have all remarked on their great customer service, too. And, if it's not right, the mechanics will happily make it right - my friend's car had a mystery start problem, and the mechanic brought his tool box out to where she was stranded to fix it. You don't get service like that elsewhere.

**NPS: N/A**

---

**I trust All About Automotive. I drive long distances & important I can depend upon your expertise in caring for my 1996 Jeep Cherokee.**

★★★★★ by BONNAE HOFF on 2014-05-19

I trust All About Automotive. I drive long distances & important I can depend upon your expertise in caring for my 1996 Jeep Cherokee.

**NPS: N/A**

---

**Great service and attention to detail. I know my car is in good hands.**

★★★★★ by ALISON HART on 2014-05-09

Great service and attention to detail. I know my car is in good hands.



**NPS: N/A**

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**It's good to have a repair shop that I can trust!**

★★★★★ by DON DOTHERROW on 2014-05-02

It's good to have a repair shop that I can trust!

**NPS: N/A**

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**All About Automotive not only had the part that I needed in stock, but also got me right in, and replaced the part at the price they quoted me, which was a very good price.**

★★★★★ by NEIL JENSEN on 2014-05-02

All About Automotive not only had the part that I needed in stock, but also got me right in, and replaced the part at the price they quoted me, which was a very good price.

**NPS: N/A**

---

**Great service.**

★★★★★ by EBONIE JOHNSON on 2014-05-02

Great service.

**NPS: N/A**

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**Great work great prices, I will continue to bring my vehicle's here when needed.**

★★★★★ by Anon on 2014-04-26

Great work great prices, I will continue to bring my vehicle's here when needed.

**NPS: N/A**

---

## **GREAT SERVICE**

★★★★★ by EBONIE JOHNSON on 2014-04-25

GREAT SERVICE

**NPS: N/A**

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**All around Amazing service and very fair prices, I will continue to do business with All About Automotive when needed.**

★★★★★ by ANGELA ROSSELOT on 2014-04-11

All around Amazing service and very fair prices, I will continue to do business with All About Automotive when needed.

**NPS: N/A**

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**I'd love to have the option of having my car washed. I'd pay to have someone take care of it for me. I've had great experiences with AAA - thank you!**

★★★★★ by MARY KAY BEAN on 2014-04-04

I'd love to have the option of having my car washed. I'd pay to have someone take care of it for me. I've had great experiences with AAA - thank you!

**NPS: N/A**

---

**Very honest and professional Appreciate the work done!!!**

★★★★★ by MARK OLSEN on 2014-03-22

Very honest and professional Appreciate the work done!!!

NPS: N/A

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**Thank you for taking care of the alignment needs on my truck. I appreciate the service level and prompt response that your employees provided to me.**

★★★★★ by EDWARD CHIN on 2014-03-21

Thank you for taking care of the alignment needs on my truck. I appreciate the service level and prompt response that your employees provided to me.

NPS: N/A

---

**I am very satisfied with the service I have been getting from them. I would definitely recommend them. I am very thankful that I found them. The name of the shop matches their service.**

★★★★★ by MARIA RUTINAG on 2014-03-08

I am very satisfied with the service I have been getting from them. I would definitely recommend them. I am very thankful that I found them. The name of the shop matches their service.

NPS: N/A

---

**Quality work**

★★★★★ by TINA GAITHER on 2014-03-07

Quality work

NPS: N/A

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**The staff were friendly, explained exactly what was going on with my car and what the parts do. Very thorough.**

★★★★★ by THERESA GILCHRIST on 2014-03-07

The staff were friendly, explained exactly what was going on with my car and what the parts do. Very thorough.

NPS: N/A

---

**I always like their work and prices but this time they helped me with other stuff I didn't even go in for-and made it as cheap as possible because they know I'm strapped this month. AND they have it to me after hours because I couldn't get there sooner and they are fabulous.**

★★★★★ by COLLEEN DUNCAN on 2014-03-07

I always like their work and prices but this time they helped me with other stuff I didn't even go in for-and made it as cheap as possible because they know I'm strapped this month. AND they have it to me after hours because I couldn't get there sooner and they are fabulous.

NPS: N/A

---

**very in depth and fair service.**

★★★★★ by JORDAN MERRELL on 2014-03-07

very in depth and fair service.

NPS: N/A

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**All About Automotive, Inc. was recommended to me by a friend. I have found them to be informative, efficient and friendly. I'm happy they were made known to me.**

★★★★★ by GENEVA BLISS on 2014-03-07

All About Automotive, Inc. was recommended to me by a friend. I have found them to be informative, efficient and friendly. I'm happy they were made known to me.

**NPS: N/A**

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**Karen was very knowledgeable. I appreciated her honesty and customer services.**

★★★★★ by BRAD NORMAND on 2014-02-25

Karen was very knowledgeable. I appreciated her honesty and customer services.

**NPS: N/A**

---

**I am very thankful that I found Steve and Karen. The service that I get from them is exceptional. Friday I took my car in for a funny noise and Karen make sure I was taken care of before the weekend knowing I needed my car. Rachel and a technician waited for me after working hours. Thank you guys!!**

★★★★★ by MARIA RUTINAG on 2014-02-22

I am very thankful that I found Steve and Karen. The service that I get from them is exceptional. Friday I took my car in for a funny noise and Karen make sure I was taken care of before the weekend knowing I needed my car. Rachel and a technician waited for me after working hours. Thank you guys!!

**NPS: N/A**

---

**Thank you for taking care of our brakes so quickly as we were traveling through town. Everyone was very helpful.**

★★★★★ by WAYNE HELGOTH on 2014-02-22

Thank you for taking care of our brakes so quickly as we were traveling through town. Everyone was very helpful.

**NPS: N/A**

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**You guys are wonderful! You do quick, quality work and provide detailed notes after service. It also almost always costs far less than I anticipate! I recommend your services to my friends!**

★★★★★ by SIGRID SILVA on 2014-02-21

You guys are wonderful! You do quick, quality work and provide detailed notes after service. It also almost always costs far less than I anticipate! I recommend your services to my friends!

**NPS: N/A**

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**Great service.**

★★★★★ by CAL ABTS on 2014-02-21

Great service.

**NPS: N/A**

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**Great Service Always**

★★★★★ by EBONIE JOHNSON on 2014-02-14

Great Service Always

NPS: N/A

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**You guys are always 5 star!!**

★★★★★ by RICHARD BURT on 2014-01-31

You guys are always 5 star!!

NPS: N/A

---

**I feel like you guys solved a problem with our Saturn that many other shops would not have found. Thank you for thinking outside the box and looking for the root of the problem instead of chasing symptoms. We also really like your personal attention and the family atmosphere you create.**

★★★★★ by LINDSAY MATTHEWS on 2014-01-31

I feel like you guys solved a problem with our Saturn that many other shops would not have found. Thank you for thinking outside the box and looking for the root of the problem instead of chasing symptoms. We also really like your personal attention and the family atmosphere you create.

NPS: N/A

---

**Great first time customer experience. Great service for a good price. Provided some friendly advice on how to repair a problem myself which worked out great... so I will be back. Thank you**

★★★★★ by MIKE BRAYSON on 2014-01-11

Great first time customer experience. Great service for a good price. Provided some friendly advice on how to repair a problem myself which worked out great... so I will be back. Thank you

NPS: N/A

---

**This is the only shop I will take my cars, They are very through and honest . Hard to find a shop with these qualities! So happy we found them!!!!**

★★★★★ by JEFFREY FLETCHER on 2014-01-10

This is the only shop I will take my cars, They are very through and honest . Hard to find a shop with these qualities! So happy we found them!!!!

**NPS: N/A**

---

**Yes. Rachelle was very nice and worked with me since I was on a tight schedule. Work was done quickly and everything looks like it's working well now.**

★★★★★ by DENISE MCBRIDE on 2014-01-10

Yes. Rachelle was very nice and worked with me since I was on a tight schedule. Work was done quickly and everything looks like it's working well now.

**NPS: N/A**

---

**Your mechanics always get the job done. . Thanks**

★★★★★ by JUDY COOPER on 2014-01-10

Your mechanics always get the job done. . Thanks

**NPS: N/A**

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**I appreciate the communication from A. A. A throughout the course of the day that they were working on my car. I am**



**grateful for the complete assessment they performed... I only wish I had the \$\$ to get all of the work done that needs to be done.**

★★★★★ by GAIL GUSTAFSON on 2014-01-03

I appreciate the communication from A. A. A throughout the course of the day that they were working on my car. I am grateful for the complete assessment they performed... I only wish I had the \$\$ to get all of the work done that needs to be done.

**NPS: N/A**

---

**Appreciate the trouble shooting and clear explanation, plus all the leg work with the warranty company. THANK YOU!**

★★★★★ by CHRISTINE HARTE on 2014-01-03

Appreciate the trouble shooting and clear explanation, plus all the leg work with the warranty company. THANK YOU!

**NPS: N/A**

---

**Hi, come see us here in Italy! :)**

★★★★★ by TAD ALDRICH on 2014-01-03

Hi, come see us here in Italy! :)

**NPS: N/A**

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**All About Auto takes care of my '53 Chevy PU. It's a classic truck that I treat like a baby - they are just as careful and concerned as I am.**

★★★★★ by LARRY JOHNSON on 2014-01-03

All About Auto takes care of my '53 Chevy PU. It's a classic truck that I treat like a baby - they are just as careful and concerned as I am.

**NPS: N/A**

---

### **Always a pleasant experience.**

★★★★★ by EBONIE JOHNSON on 2013-12-20

Always a pleasant experience.

**NPS: N/A**

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### **Very efficient as always. Rochelle is a model employee.**

★★★★★ by DOUG JENSEN on 2013-12-13

Very efficient as always. Rochelle is a model employee.

**NPS: N/A**

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### **Awesome service!**

★★★★★ by CLAUDIA ZARATE on 2013-12-13

Awesome service!

**NPS: N/A**

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### **Excellent service as always! Appreciate you guys.**

★★★★★ by DERRICK YATES on 2013-11-27

Excellent service as always! Appreciate you guys.

**NPS: N/A**

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**Really friendly, professional service and staff.**

★★★★★ by MARILYN CROUSER on 2013-11-22

Really friendly, professional service and staff.

**NPS: N/A**

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**Thanks for all your hard work!**

★★★★★ by HEIDI ALBERT on 2013-11-22

Thanks for all your hard work!

**NPS: N/A**

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**We have experienced highly satisfactory service for our two cars and have recommended the company to several friends who have had similar experiences with the honesty and professional attention shown for their needs.**

★★★★★ by PAUL WARR-KING on 2013-11-15

We have experienced highly satisfactory service for our two cars and have recommended the company to several friends who have had similar experiences with the honesty and professional attention shown for their needs.

**NPS: N/A**

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**Very pleasant experience; very professional staff.**

★★★★★ by MARILYN CROUSER on 2013-11-08

Very pleasant experience; very professional staff.

**NPS: N/A**

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**As always, your mechanics took care of the problem on my husband's Mercedes! Thank you! The Coopers**

★★★★★ by JUDY COOPER on 2013-11-04

As always, your mechanics took care of the problem on my husband's Mercedes! Thank you! The Coopers

**NPS: N/A**

---

**Amazingly honest, trustworthy, reliable, professional, and competent.**

★★★★★ by KURT GEIST on 2013-11-01

Amazingly honest, trustworthy, reliable, professional, and competent.

**NPS: N/A**

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**Great customer service!**

★★★★★ by Anon on 2013-11-01

Great customer service!

**NPS: N/A**

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**You keep people informed and explain things clearly. You are honest and have integrity.**

★★★★★ by GERRY BARRA on 2013-11-01

You keep people informed and explain things clearly. You are honest and have integrity.

**NPS: N/A**

---

**Friendly, personable, and so very helpful! Above and beyond anything I expected. Thank you!**

★★★★★ by JARRINE SHAW on 2013-10-25

Friendly, personable, and so very helpful! Above and beyond anything I expected. Thank you!

**NPS: N/A**

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**Thanks for taking great care of me last week! I really appreciate it!**

★★★★★ by ANNETTE WELBURN on 2013-10-25

Thanks for taking great care of me last week! I really appreciate it!

**NPS: N/A**

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**Te best customer service on the planet!**

★★★★★ by COSMO SALIBELLO on 2013-10-25

Te best customer service on the planet!

**NPS: N/A**

---

**3rd place we have been to in 6 mos 1st one to find the problem**

★★★★★ by JULIE RATH on 2013-10-15

3rd place we have been to in 6 mos 1st one to find the problem

**NPS: N/A**

---

**Always trusted, never deceived. Excellent marks for integrity(spelling?).**

★★★★★ by JIM SMITH on 2013-10-12

Always trusted, never deceived. Excellent marks for integrity(spelling?).

**NPS: N/A**

---

**I came in to get tail lights fixed. Although the initial quote seemed high, as this shop originally recommended replacing a pricey electronic sensor, they worked with me to come up with a much cheaper, and equally good, fix. They were friendly, professional and even gave me a ride to and from my home. I'll be going there again.**

★★★★★ by KATHY KORENGEL on 2013-10-11

I came in to get tail lights fixed. Although the initial quote seemed high, as this shop originally recommended replacing a pricey electronic sensor, they worked with me to come up with a much cheaper, and equally good, fix. They were friendly, professional and even gave me a ride to and from my home. I'll be going there again.

**NPS: N/A**

---

**Great Service! Fixed the same day!**

★★★★★ by JOHN PARR on 2013-10-11

Great Service! Fixed the same day!

NPS: N/A

---

**All of you were very friendly and courteous, However I am unable to use your services at this time. The money is not there. Thank you.**

★★★★★ by WILLIAM H. ANDERSON on 2013-10-07

All of you were very friendly and courteous, However I am unable to use your services at this time. The money is not there. Thank you.

NPS: N/A

---

**We came in with a very "sad & woeful" automobile... that could not be driven another minute! You took care of the problem, repaired it quickly & we had our car the next day! Thank you! The Coopers, Fairview, OR**

★★★★★ by JUDY COOPER on 2013-10-07

We came in with a very "sad & woeful" automobile... that could not be driven another minute! You took care of the problem, repaired it quickly & we had our car the next day! Thank you! The Coopers, Fairview, OR

NPS: N/A

---

**Great service as always!**

★★★★★ by CINDY MUMFORD on 2013-09-22

Great service as always!

NPS: N/A

---

**As always, excellent reliable service that you can trust.**

★★★★★ by SHIRLEY FRITZ on 2013-09-20

As always, excellent reliable service that you can trust.

**NPS: N/A**

---

**Always do! Love you folks**

★★★★★ by DOUG BURCHAK on 2013-09-14

Always do! Love you folks

**NPS: N/A**

---

**It's always the same - GREAT!!!**

★★★★★ by EBONIE JOHNSON on 2013-09-13

It's always the same - GREAT!!!

**NPS: N/A**

---

**Got me in quickly, were very nice, and took good care of my Jeep**

★★★★★ by VICKY DUERR on 2013-08-30

Got me in quickly, were very nice, and took good care of my Jeep

**NPS: N/A**

---

**As always, Steve and his family and team of professionals have my complete trust and faith in the care of my beloved Prius.**



**Timely, great communications and no push for un-needed service. I recommend All About Automotive with the highest of regard!**

★★★★★ by KELLY KALK on 2013-08-14

As always, Steve and his family and team of professionals have my complete trust and faith in the care of my beloved Prius. Timely, great communications and no push for un-needed service. I recommend All About Automotive with the highest of regard!

**NPS: N/A**

---

**We've been going to "All About Automotive" for many many years. They have always done a great job on all our family vehicles. We found them We started going to "All About Automotive" when they first began their business. We were tired of dishonest Auto places doing a bad job or fixing something that didn't need fixing. We would highly recommend "All About Automotive" to our family and friends. They're honest, they do a great job and they stand behind their work. Thanks to everyone there, especially Steve and Karen, for such great service all these years! You guys are the Best!**

★★★★★ by DAN PRICE on 2013-08-09

We've been going to "All About Automotive" for many many years. They have always done a great job on all our family vehicles. We found them We started going to "All About Automotive" when they first began their business. We were tired of dishonest Auto places doing a bad job or fixing something that didn't need fixing. We would highly recommend "All About Automotive" to our family and friends. They're honest, they do a great job and they stand behind their work. Thanks to everyone there, especially Steve and Karen, for such great service all these years! You guys are the Best!

**NPS: N/A**

---

**Thanks for standing behind your work.**

★★★★★ by CRISMON LEWIS on 2013-08-09

Thanks for standing behind your work.

**NPS: N/A**

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**Great service and excellent communication!**

★★★★★ by JOHN PARR on 2013-08-05

Great service and excellent communication!

**NPS: N/A**

---

**Done quickly**

★★★★★ by CAL ABTS on 2013-07-06

Done quickly

**NPS: N/A**

---

**As usual, Steve and his crew did the work to keep my 2001 Subaru on the road safe and sound. They did tell me that some of the work they had scheduled did not need to be done so Hooray!! it didn't cost me as much as I had planned. Nice to have a repair shop that is so honest about what my car needs. Thanks.**

★★★★★ by MARYHELEN SIMONSON on 2013-07-05

As usual, Steve and his crew did the work to keep my 2001 Subaru on the road safe and sound. They did tell me that some of the work they had scheduled did not need to be done so Hooray!! it didn't cost me as much as I had planned. Nice to have a repair shop that is so honest about what my car needs. Thanks.

NPS: N/A

---

**Very honest and trustworthy. They will continue to receive my business when my cars need some tender loving care.**

★★★★★ by NED HELZER on 2013-07-05

Very honest and trustworthy. They will continue to receive my business when my cars need some tender loving care.

NPS: N/A

---

**As always, you do great work and service! I have referred my family members from Eagle Creek and others as well.**

★★★★★ by SCOTT CRANE on 2013-07-02

As always, you do great work and service! I have referred my family members from Eagle Creek and others as well.

NPS: N/A

---

**Great job, fair price**

★★★★★ by CHERYL CARLING on 2013-06-30

Great job, fair price

NPS: N/A

---

**Always A+ Service! Rachelle is the best!**

★★★★★ by EBONIE JOHNSON on 2013-06-07

Always A+ Service! Rachelle is the best!

NPS: N/A

---

**Your mechanics always do an excellent job with our autos. And, it's a plus that your receptionist is knowledgeable about cars... makes a customer feel safe and secure coming to your shop.**

★★★★★ by JUDY COOPER on 2013-06-01

Your mechanics always do an excellent job with our autos. And, it's a plus that your receptionist is knowledgeable about cars... makes a customer feel safe and secure coming to your shop.

NPS: N/A

---

**I would recommend anyone to try All About Automotive! Finding a trustworthy shop is a hard thing to find. They are very professional and really care about the customer.**

★★★★★ by SHAWN WELLINGTON on 2013-06-01

I would recommend anyone to try All About Automotive! Finding a trustworthy shop is a hard thing to find. They are very professional and really care about the customer.

NPS: N/A

---

**The service we received was superb. We felt like you really cared. We will recommend you to our family and friends.**

★★★★★ by DON CALVERT on 2013-05-24

The service we received was superb. We felt like you really cared. We will recommend you to our family and friends.

NPS: N/A

---

**Thank you very much for your help! We appreciated everything you've done for us and keeping our Jeep kicking!**

★★★★★ by ERIC MORILLO on 2013-05-24

Thank you very much for your help! We appreciated everything you've done for us and keeping our Jeep kicking!

**NPS: N/A**

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**You are all fabulous!!!! Thanks so much for always taking such good care of us and our cars**

★★★★★ by JANINE ROSS on 2013-05-10

You are all fabulous!!!! Thanks so much for always taking such good care of us and our cars

**NPS: N/A**

---

**Great job. Thank you so much.**

★★★★★ by CHRISTOPHER HARDWICKE on 2013-05-05

Great job. Thank you so much.

**NPS: N/A**

---

**We brought our vehicle for simple maintenance and an oil change. When problems arose, Steve went above and beyond to ensure all issues were resolved and we received the vehicle back by the time we were promised. Thank you!**

★★★★★ by DANNY WELSH on 2013-05-04

We brought our vehicle for simple maintenance and an oil change. When problems arose, Steve went above and beyond to ensure all issues were resolved and we received the vehicle back by the time we were promised. Thank you!

**NPS: N/A**

---

## **Why go anywhere else?**

★★★★★ by COSMO SALIBELLO on 2013-05-03

Why go anywhere else?

**NPS: N/A**

---

## **I found a honest, reliable and reasonably priced auto shop to take my cars!! Thank you!!**

★★★★★ by JEFFREY FLETCHER on 2013-05-03

I found a honest, reliable and reasonably priced auto shop to take my cars!! Thank you!!

**NPS: N/A**

---

## **We brought our vehicle in for what...**

★★★★★ by DANNY WELSH on 2013-05-03

We brought our vehicle in for what we thought was a simple repair and oil change, but when complications arose, the shop owner, Steve went above and beyond to ensure all issues were resolved so we would have the vehicle back in the time promised. Superior customer service at its finest. Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**Karen explained to us in detail the repair needs of our truck. This helped me feel more at ease knowing exactly what was going on.**

★★★★★ by STEVEN PROM on 2013-04-27

Karen explained to us in detail the repair needs of our truck. This helped me feel more at ease knowing exactly what was going on.

**NPS: N/A**

---

**Steve and Karen and the team are...**

★★★★★ by STEVE COPELAND on 2013-04-21

Steve and Karen and the team are all just so awesome. Very caring and expert-level at everything. Honest and fair at all times. I love 'em all for the many years of quality service to my vehicles as well as their friendship. Means alot to me. I have no trouble at all referring others to them!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**ALWAYS fantastic service! Thanks!**

★★★★★ by DEANNA HAYWORTH on 2013-04-21

ALWAYS fantastic service! Thanks!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**GRRRRRRRRReat!!! Thanks once again...**

★★★★★ by MARYHELEN SIMONSON on 2013-04-19

GRRRRRRRRReat!!! Thanks once again for wonderful service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Timely, accurate, professional,...**

★★★★★ by COSMO SALIBELLO on 2013-04-19

Timely, accurate, professional, affordable service delivered with a caring smile!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **As always, you take great care of us and our Mothers....Thanks**

★★★★★ by DOUG BURCHAK on 2013-04-19

As always, you take great care of us and our Mothers....Thanks

NPS: N/A

---

### **Great communication and customer...**

★★★★★ by SHELLEY WRIGHT on 2013-04-15

Great communication and customer service. Thanks for making my decision-making process easy and painless.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Very helpful, nice people. Was...**

★★★★★ by CYNTHIA SMITH on 2013-04-14

Very helpful, nice people. Was in a jam with my phone charger, AAa helped me out and didn't overcharge.



NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### Thanks for inspecting one of our...

★★★★★ by RALPH STINTON on 2013-04-13

Thanks for inspecting one of our company vans, finding something I didn't that needed attention and taking care of it, right then and there so I didn't need to return. It's now back running smooth.. and in the groove. Thanks so much.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### The service has been excellent!

★★★★★ by LEE SMITH on 2013-04-13

The service has been excellent!

NPS: N/A

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### Always very happy with the service...

★★★★★ by LEE SMITH on 2013-04-08

Always very happy with the service and treatment received.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### Great services including a ride...

★★★★★ by ALISON HART on 2013-04-07

Great services including a ride to my office when I dropped off my car. My windshield wipers were streaking, yet I had only bought them in December. They were replaced without charge under warranty.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **I wouldn't bring my cars to anyone...**

★★★★★ by BARBARA VARDANEGA on 2013-04-07

I wouldn't bring my cars to anyone but Steve and Karen!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Thank you so much for helping us...**

★★★★★ by MITCH SABA on 2013-04-06

Thank you so much for helping us with our car trouble! You took the time to see our car even though it was after 5:00. Thank you for explaining the problem and helping us find a solution. The understanding, knowledge and care you gave us made everything easier. We will recommend All About Automotive to our friends and family.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Your staff was friendly, courteous,...**

★★★★★ by Anon on 2013-04-03

Your staff was friendly, courteous, knowledgeable, and seemed to understand my vehicle and my needs. In that regard, All About Automotive is first class. You performed an inspection of my vehicle, and an oil change. An estimate you provided was very detailed and informative but compared to estimates I'd been given at other shops it was much, much more expensive. I wish your estimate provided an option to reuse some parts, or split off smaller portions of a repair. I understand there are differences in

work performed from one shop to the next. I ultimately elected to go with a shop who was willing to reuse certain parts to keep the parts bill down, and had a lower shop rate. I feel like I would want to use your shop if I was having insurance work done, but I just couldn't justify the higher cost no matter how much I tossed the idea around in my head.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**IN and out in a timely fashion, and at a reasonable price.**

★★★★★ by JOE DAY on 2013-04-01

IN and out in a timely fashion, and at a reasonable price.

NPS: N/A

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**I always appreciate the call to let me know what is going on and even though there was some problems getting the right radiator, I appreciate that you took the time to make sure it was done under warranty and done right. I appreciate your professionalism and I refer who is looking for automotive work to you! Jean**

★★★★★ by JEAN CRAWFORD on 2013-03-31

I always appreciate the call to let me know what is going on and even though there was some problems getting the right radiator, I appreciate that you took the time to make sure it was done under warranty and done right. I appreciate your professionalism and I refer who is looking for automotive work to you! Jean

NPS: N/A

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**Great honest service. Will bring my truck back for service/oil cahnge.**

★★★★★ by JERRY GRAY on 2013-03-29

Great honest service. Will bring my truck back for service/oil cahnge.

**NPS: N/A**

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**The only thing different I would have wanted would have been a tire rotation with the oil change - which I forgot to specifically ask for.**

★★★★★ by STEVEN PROM on 2013-03-29

The only thing different I would have wanted would have been a tire rotation with the oil change - which I forgot to specifically ask for.

**NPS: N/A**

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**Good, honest service and pleasant staff.**

★★★★★ by MOLLY STEWART on 2013-03-22

Good, honest service and pleasant staff.

**NPS: N/A**

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**If I could give six stars I would,...**

★★★★★ by PAUL MILLER on 2013-03-22

If I could give six stars I would, but I can only give five apparently. I recently had a bad experience at another shop. I basically got ripped off. I came here and they really took care of me. My car runs so good right now and they gave me a great, very reasonable price. This was my first visit here and I feel really happy that I finally found a reliable, capable and trustworthy place that I can bring my car and my business to when I have a problem. I would totally recommend All About Automotive to anyone and look forward to bringing them more business in the future and recommending them to my friends.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I'm very happy with the service and I will be a returning customer. Thank you**

★★★★★ by ERIC DOVING on 2013-03-21

I'm very happy with the service and I will be a returning customer. Thank you

NPS: N/A

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**They fixed what they were asked to and in a timely fashion.**

★★★★★ by DEE PARSONS on 2013-03-21

They fixed what they were asked to and in a timely fashion.

NPS: N/A

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**Honest, efficient, professional, reliable and the best service that I have received from an auto shop-including dealers.**

★★★★★ by PAUL WARR-KING on 2013-03-21

Honest, efficient, professional, reliable and the best service that I have received from an auto shop-including dealers.

NPS: N/A

---

**Great service!**

★★★★★ by EBONIE JOHNSON on 2013-03-20

Great service!

NPS: N/A

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### **excellent service**

★★★★★ by JOHN EISEL on 2013-03-17

excellent service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Great as usual. Thanks so much.**

★★★★★ by PAUL WARR-KING on 2013-03-15

Great as usual. Thanks so much. Mary Jo Warr-King

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **thank you for your service of able...**

★★★★★ by LESLIE VOGEHAYS on 2013-03-14

thank you for your service of able to take me home and come get

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **No problems. Found the difficulty...**

★★★★★ by CAL ABTS on 2013-03-14

No problems. Found the difficulty and fixed promptly

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**No problems. Found the difficulty...**

★★★★★ by CAL ABTS on 2013-03-14

No problems. Found the difficulty and fixed promptly

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always feel comfortable leaving my car in your hands. Trustworthy, honest and a great local business that I am happy to support. Thank you for always going above and beyond!**

★★★★★ by Anon on 2013-03-11

Always feel comfortable leaving my car in your hands. Trustworthy, honest and a great local business that I am happy to support. Thank you for always going above and beyond!

NPS: N/A

---

**Friendly and courteous staff. Fast and efficient repairs. Excellent customer service!**

★★★★★ by PAUL KARAPUNARLY on 2013-03-08

Friendly and courteous staff. Fast and efficient repairs. Excellent customer service!

NPS: N/A

---

**Great service!**

★★★★★ by NAOKO JUVE on 2013-03-08

Great service!

NPS: N/A

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### Excellent procedures and help.

★★★★★ by RICHARD BURT on 2013-03-07

Excellent procedures and help.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### The service is very good! I don't...

★★★★★ by Anon on 2013-03-06

The service is very good! I don't have to worry about my car. :-)

NPS: N/A

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### Very friendly people. They were...

★★★★★ by RAFAEL REYNOSO on 2013-03-02

Very friendly people. They were very thorough and fix the problem. They provide clear explanations. I definitely recommend them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### Always receive outstanding service...

★★★★★ by Anon on 2013-02-23

Always receive outstanding service from these guys. It's the only place I go because they are honest, trustworthy and really care about you as a customer. A++



NPS: N/A

---

### Very good, they know what they're...

★★★★★ by Anon on 2013-02-20

Very good, they know what they're doing.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### Very good, they know what they're...

★★★★★ by Anon on 2013-02-20

Very good, they know what they're doing.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### Very thorough and excellent communication.

★★★★★ by Anon on 2013-02-17

Very thorough and excellent communication.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### saved me \$\$\$

★★★★★ by MIKE ROCHLIN on 2013-02-15

Dealer wanted to pull manifold to replace rear oxygen sensor on 6 cylinder Camry that seized. All about was able to remove and tap it and not only saved labor costs but didn't try to sell me a new manifold (\$\$\$) that the Toyota dealer would have done.

NPS: N/A

---

**My Ford Focus is purring along like a contented kitten. What a smooth, quiet ride now!! Thanks for all the good work! And thanks for the follow-up phone messages, and postcard. Good customer service. See you next time!**

★★★★★ by DAVID NEALON on 2013-02-09

My Ford Focus is purring along like a contented kitten. What a smooth, quiet ride now!! Thanks for all the good work! And thanks for the follow-up phone messages, and postcard. Good customer service. See you next time!

NPS: N/A

---

**Dependable and complete service.**

★★★★★ by GEOFFREY KENWAY on 2013-02-08

Dependable and complete service.

NPS: N/A

---

**Steve and team at All About Automotive are always honest about what really needs to be fixed on your car without doing unnecessary work just to drive up the price. I know I am getting quality work at a fair price!**

★★★★★ by TINA ALLEN on 2013-02-08

Steve and team at All About Automotive are always honest about what really needs to be fixed on your car without doing unnecessary work just to drive up the price. I know I am getting quality work at a fair price!

NPS: N/A

---

**The service and work was good and seemed thorough, but maybe too thorough. My car isn't a junker, but it's not a street machine either. In my economic situation, I need enough work to keep it going--that's all I want to afford. All About Automotive cares a lot about cars and is very good, and I like that--but I don't care much about my car. And I'd rather leave off some of the lesser problems to keep the bill under a month's salary. Just don't have the money.**

★★★★★ by JUSTIN LAZENBY on 2013-02-08

The service and work was good and seemed thorough, but maybe too thorough. My car isn't a junker, but it's not a street machine either. In my economic situation, I need enough work to keep it going--that's all I want to afford. All About Automotive cares a lot about cars and is very good, and I like that--but I don't care much about my car. And I'd rather leave off some of the lesser problems to keep the bill under a month's salary. Just don't have the money.

**NPS: N/A**

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**Thank you so much getting me in...**

★★★★★ by SHELLEY WRIGHT on 2013-02-07

Thank you so much getting me in & out so fast and for the great price! You are a wonderful Gresham asset! Shelley

**NPS: N/A**

---

**I had my vehicle towed to all about...**

★★★★★ by SHANE RALPH on 2013-02-07

I had my vehicle towed to all about automotive to fix a problem to find out my whole motor was bad. They had informed me of this and gave me different options. They were very helpful and very informative. I will be returning with all my repair needs.

**NPS: N/A**

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**Polite efficient competent, did a fine job for me. Thanks**

★★★★★ by Anon on 2013-02-02

Polite efficient competent, did a fine job for me. Thanks

**NPS: N/A**

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**Fast and price was below agreed, Great service,, telling all Thank You Dean Klingner, Buttons-Now.com**

★★★★★ by DEAN KLINGNER on 2013-02-01

Fast and price was below agreed, Great service,, telling all Thank You Dean Klingner, Buttons-Now.com

**NPS: N/A**

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**Excellent Service!!! Attention...**

★★★★★ by BRIDGITT CALDER on 2013-01-28

Excellent Service!!! Attention to detail is great. It is nice to know that All About Automotive completes a check for future repairs as they see a need and provides a dollar amount as to what the cost will be for each repair and the urgency.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**Great customer service.**

★★★★★ by TINA GAITHER on 2013-01-27

Great customer service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Kind, courteous, efficient. Not at all patronizing and condescending even though I don't know much about cars... (which is absolutely the paramount qualification for car shop in my book). Because of this, I will definitely return.**

★★★★★ by Anon on 2013-01-25

Kind, courteous, efficient. Not at all patronizing and condescending even though I don't know much about cars... (which is absolutely the paramount qualification for car shop in my book). Because of this, I will definitely return.

NPS: N/A

---

**The regular service I recently had left me feeling confident that my 2001 Subaru was in tip top shape and I did not need to worry about brakes, tires, fluids or belts. I treated the car to new wipers and drove away very satisfied by excellent service.**

★★★★★ by MARYHELEN SIMONSON on 2013-01-25

The regular service I recently had left me feeling confident that my 2001 Subaru was in tip top shape and I did not need to worry about brakes, tires, fluids or belts. I treated the car to new wipers and drove away very satisfied by excellent service.

NPS: N/A

---

**As always, Steve is very professional...**

★★★★★ by JEAN CRAWFORD on 2013-01-19

As always, Steve is very professional and does a great job of explaining what is going on with my car. He is thorough, practical and extremely

knowlegable of his profession & I appreciate the time he takes to help me understand the details. Thank you All About Auto for taking great care of my cars. Your customer service is exceptional!

**NPS: N/A**

---

**knowledgeable with fantastic service, very friendly and family-oriented, and the ONLY place I will ever take any of my cars for repairs/maintenance.**

★★★★★ by STAN KORINEK on 2013-01-18

knowledgeable with fantastic service, very friendly and family-oriented, and the ONLY place I will ever take any of my cars for repairs/maintenance.

**NPS: N/A**

---

**These people have an interest in...**

★★★★★ by Anon on 2013-01-13

These people have an interest in keeping me safe!! The oil change was like a checkup at the pediatrician's office. They didn't find anything that needed service and I have peace of mind. Thank you very much!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**I thought your service was superior...**

★★★★★ by WILLIAM MASTERS on 2013-01-13

I thought your service was superior as far as the mechanics went. I was a little dissappointed in the fact that you waited 2 hours after I got there to try and order the parts. But you did give me a ride home. Also I never expected to pay \$289.00 to fix a dimmer switch. But I do realize the head light switch

went out also. It is with the economy being so tight and all. But you did find out that I had a wheel problem and you fixed my squeaky wind shield wipers. Thank You Bill

**NPS: N/A**

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**They were very friendly and helpful. I highly recommend All About Automotive for all of your car or truck needs. I will continue to take my truck to them.**

★★★★★ by JERRY GRAY on 2013-01-11

They were very friendly and helpful. I highly recommend All About Automotive for all of your car or truck needs. I will continue to take my truck to them.

**NPS: N/A**

---

**Being so dependent on cars, it is nice to know they are properly getting taken care of/looked after at All About Automotive.**

★★★★★ by LINDSAY MATTHEWS on 2013-01-11

Being so dependent on cars, it is nice to know they are properly getting taken care of/looked after at All About Automotive.

**NPS: N/A**

---

**I am a customer for life!!**

★★★★★ by JOEL SWARTOUT on 2013-01-11

I am a customer for life!!

**NPS: N/A**

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## My experience with this shop was...

★★★★★ by JOEL SWARTOUT on 2013-01-06

My experience with this shop was first rate. From the first day on the phone to when I picked up my vehicle the people at All About were top notch.

NPS: N/A

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## I had heard some great recommendations...

★★★★★ by Anon on 2013-01-01

I had heard some great recommendations from friends and neighbors about All About Automotive, and they're close enough for me to walk, so they were the choice when I recently needed to get both of my family's vehicles repaired and tuned up. I really appreciated the fact that all my questions were answered and I never felt like they were rushing to get me through, although I think they did rush to get both of my vehicles back to me before I thought they'd be ready. Steve even took the time to draw a diagram and explain to me how part of my truck works so I could better understand what was going on with it. We will definitely be using this shop in the future and letting our friends know about them. Quick turn around, super friendly service and all for a fair price.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## great service and people

★★★★★ by KEITH (PETE) WHITE on 2013-01-01

great service and people

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Love you guys and gals. You always have the answer and the fix.**

★★★★★ by RICHARD BURT on 2012-12-28

Love you guys and gals. You always have the answer and the fix.

**NPS: N/A**

---

**From my initial phone call the staff treated my car and I with care.**

★★★★★ by Anon on 2012-12-17

From my initial phone call the staff treated my car and I with care.

**NPS: N/A**

---

**I was treated as if I were the...**

★★★★★ by COSMO SALIBELLO on 2012-12-16

I was treated as if I were the only customer they would see that day. The atmosphere is warm, welcoming and sincere. Absolutely top-notch service!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**As always, they were very helpful...**

★★★★★ by SHELIA MAIA on 2012-12-14

As always, they were very helpful and thorough with their work. They answered questions in a easy to understand way.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**always pleased with the service**

★★★★★ by LEE SMITH on 2012-12-10

always pleased with the service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent communications ,Honest ,Fair, great and hard workers and just Outstanding people . They have had my business for years and will for years to come !**

★★★★★ by DAVID SCHULTZE on 2012-12-09

Excellent communications ,Honest ,Fair, great and hard workers and just Outstanding people . They have had my business for years and will for years to come !

NPS: N/A

**The service and work we receive**

★★★★★ by PATRICK OHALLORAN on 2012-12-09

The service and work we receive at All About Automotive is always top notch! I have recommended them to friends and family...I trust them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Quality workmanship. Stands behind work. Very honest, professional and high integrity with great respect in the community.**

★★★★★ by PAUL WARR-KING on 2012-12-09

Quality workmanship. Stands behind work. Very honest, professional and high integrity with great respect in the community.

**NPS: N/A**

---

### **Awesome! Thank you so much for Ebonie**

★★★★★ by EBONIE JOHNSON on 2012-12-08

Awesome! Thank you so much for diagnosing my Tahoe and returning it back to me so quickly! Ebonie

**NPS: N/A**

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### **Very friendly service, very fair and honest prices. Excellent mechanics talk to you about your service and needs. They go the extra mile to serve you. Best place in Gresham.**

★★★★★ by DOUG RICH on 2012-12-08

Very friendly service, very fair and honest prices. Excellent mechanics talk to you about your service and needs. They go the extra mile to serve you. Best place in Gresham.

**NPS: N/A**

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### **You guy are always friendly and knowledgeable. I know i can trust you with my car and to get it done as quickly as possible. Thanks**

★★★★★ by KIMBERLY (JENAE) MEYER on 2012-12-08

You guy are always friendly and knowledgeable. I know i can trust you with my car and to get it done as quickly as possible. Thanks

**NPS: N/A**

---

**Very pleased!!! would reccomend !!**

★★★★★ by JIM BURGOYNE on 2012-12-07

Very pleased!!! would reccomend !!

**NPS: N/A**

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**You have been honest with me every time I have brought my car in. I appreciate that so much!**

★★★★★ by GERRY BARRA on 2012-12-07

You have been honest with me every time I have brought my car in. I appreciate that so much!

**NPS: N/A**

---

**wonderful service as always. your the best**

★★★★★ by SUNNY HAN on 2012-12-07

wonderful service as always. your the best

**NPS: N/A**

---

**Great friendly service. Highly recommend All About Automotive, Inc.**

★★★★★ by JERRY GRAY on 2012-12-07

Great friendly service. Highly recommend All About Automotive, Inc.

**NPS: N/A**

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**Great service. They even washed my car.**

★★★★★ by NED HELZER on 2012-12-07

Great service. They even washed my car.

**NPS: N/A**

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**Great, timely work at a fair price. Was recommend by a friend.**

★★★★★ by JEFF SPRINGSTON on 2012-12-07

Great, timely work at a fair price. Was recommend by a friend.

**NPS: N/A**

---

**The staff at All About Automotive was very professional and friendly. They did a great job communicating with me about all service options and details, they got the work done in a timely manner and for a fair price. I will go back and also recommend that all of my friends and family use them too.**

★★★★★ by KATHY STORLIE on 2012-12-07

The staff at All About Automotive was very professional and friendly. They did a great job communicating with me about all service options and details, they got the work done in a timely manner and for a fair price. I will go back and also recommend that all of my friends and family use them too.

**NPS: N/A**

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**Great service! Super nice. Quality.**

★★★★★ by SHELLEY ROSS on 2012-12-07

Great service! Super nice. Quality.

**NPS: N/A**

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**The folks at All About Automotive are always friendly, helpful, and do great work. I absolutely recommend them to anyone looking for a local mechanic.**

★★★★★ by BRYCE DAVIS on 2012-12-07

The folks at All About Automotive are always friendly, helpful, and do great work. I absolutely recommend them to anyone looking for a local mechanic.

**NPS: N/A**

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**You guys are the best!**

★★★★★ by MIKE STEPHENS on 2012-12-07

You guys are the best!

**NPS: N/A**

---

**This automotive shop doesn't charge to fix problems that aren't really there!! They are fair, prompt and a cost effective alternative to service from a dealer. I know!! I used the dealer for years but now I'm an All About Automotive fan!**

★★★★★ by MARYHELEN SIMONSON on 2012-12-07

This automotive shop doesn't charge to fix problems that aren't really there!! They are fair, prompt and a cost effective alternative to service from a dealer. I know!! I used the dealer for years but now I'm an All About Automotive fan!

**NPS: N/A**

---

**You guys are the best.**

★★★★★ by RANDY NUTT on 2012-12-07

You guys are the best.

**NPS: N/A**

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**It's a good feeling when I drop my vehicles off and I know that I'm going to get honest quotes on the repairs. You guys run a top notch shop. Thank you & Happy Holidays.**

★★★★★ by TYSON MASSEY on 2012-12-07

It's a good feeling when I drop my vehicles off and I know that I'm going to get honest quotes on the repairs. You guys run a top notch shop. Thank you & Happy Holidays.

**NPS: N/A**

---

**We have brought both our cars to All About, not only do they do a great job on the cars, everyone there really makes you feel like family! They are the best**

★★★★★ by JANINE ROSS on 2012-12-07

We have brought both our cars to All About, not only do they do a great job on the cars, everyone there really makes you feel like family! They are the best

**NPS: N/A**

---

**Always Super Service from All About**

★★★★★ by Anon on 2012-12-03

Not much more to say as our review title says it all . . .

**NPS: N/A**

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## **Great Service**

★★★★★ by MIKE SOMMERS on 2012-12-02

Had lube, oil, filter and wiper blade replaced. Service was done when they said it would be available, received a call when it was ready and price was reasonable. Highly recommended.

**NPS: N/A**

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## **Like being in the "Old West"**

★★★★★ by JUDY COOPER on 2012-11-29

Once again, AAA has come to our rescue! Just like in the old west.... we needed to be rescued, the two "horses" (his car and my car)... took turns spending time with AAA to be repaired and fixed up as good as new. Thanks for your good care and the rescue! The Coopers

**NPS: N/A**

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## **Fabulous as usual!**

★★★★★ by DEANNA HAYWORTH on 2012-11-29

Great service always --- with a smile. Professional, knowledgeable, helpful.

**NPS: N/A**

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## **Honda Pilot service**



★★★★★ by PAUL WARR-KING on 2012-11-28

As always your service and professional opinion are greatly appreciated. I like how you over quote the work, then surprise me with a lesser bill. I have confidence when you say the Honda is fine for starting those retirement road trips. (Can't wait, once we can find the time.) We continue to recommend you to our friends. Thanks so much.

**NPS: N/A**

---

## **Alternator replacement**

★★★★★ by BARBARA VARDANEGA on 2012-11-23

As always! Fast, courteous, knowledgeable, friendly. This is the best mechanic shop in the Portland-Metro area, hands down.

**NPS: N/A**

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## **Great job, great service!**

★★★★★ by KYLE LASZLO on 2012-11-18

Staff is friendly, great communication, service was complete without issues, on time, and at quoted cost. Will be back!

**NPS: N/A**

---

## **AWESOME**

★★★★★ by RANDY NUTT on 2012-11-14

I won't take my car anywhere else. Professional, Reasonable, Fast, and Reliable

**NPS: N/A**

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## **Satisfied**

★★★★★ by DON LAGRONE on 2012-11-11

I found this shop to be friendly, professional and efficient. What more could one ask for?

**NPS: N/A**

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## **The Elantra ...**

★★★★★ by JUDY COOPER on 2012-11-08

As always, it is a pleasure having you handle our auto repair needs. You do have a clean shop with competent staff, including Rochelle at the front desk and on the phone.

**NPS: N/A**

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## **great service**

★★★★★ by JIM BURGOYNE on 2012-11-03

Thank You steve, karen and Rachelle.. You guys took great care of me as usual.. it says a lot about talking and taking a customer into the shop to show and explain the problem and issues... it also brings trust to the table.. your prices are more then fair and that's what will keep bringing me back!.. Thanks again !!! JIM

**NPS: N/A**

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## **Great service as usual!**

★★★★★ by PATRICIA SMITH on 2012-10-26

Thanks for the the usual great experience in car repair. Thanks also for the referrals to America's Tire and George's Alignment as they made my trip to the beach safe and shimmy free!

**NPS: N/A**

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## **Great service**

★★★★★ by SHELLY GORTON on 2012-10-24

I got more than just an oil change, I was informed of some damage under my car I would have never seen. Thank you for being so thorough in what you do!

**NPS: N/A**

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## **Strong for 10 years!**

★★★★★ by Tad Aldrich on 2012-10-22

Great service for many years. Thanks Much! Now we are living in Vicenza Italy, Thanks Steve and Karen!! Tad Aldrich

**NPS: N/A**

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## **Tom Graves Chevy Tahoe**

★★★★★ by TOM GRAVES on 2012-10-22

Very professional, very prompt, I will go back.

**NPS: N/A**

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**alternator replacement**

★★★★★ by KAREN A. HOWARD on 2012-10-20

great job and great service as always. Never feel pushed into making a decision. The level of trust and comfort is right up there.

**NPS: N/A**

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### **Excellent work**

★★★★★ by LEE SMITH on 2012-10-19

as always our visit with you was very good. We were pleased with the work that was done, it was done in a timely manner and we were in a crunch for a car because of a sick Mom and were actually offered a loaner if we needed one. Thanks for the concern.

**NPS: N/A**

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### **headlight replacement**

★★★★★ by DIXIE STEADMAN on 2012-10-15

Dreaded this task but they made it fast, easy and affordable

**NPS: N/A**

---

### **Very nice and helpful**

★★★★★ by ANGEL ZINZER on 2012-10-14

They were very helpful when I took my car there to be looked at. They checked everything out closely and gave me a more than fair price. I will totally go there again.

**NPS: N/A**

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## **Crazy car WOULDN'T start!!**

★★★★★ by JUDY COOPER on 2012-10-07

Here it was, hubby's first day of retirement!! He's out running errands... and his car wouldn't start! What to do and who to call? Then he remembered your shop had worked on our cars in the past. Your shop and "you two" we trust and depend on your work, your commitment to quality work and fair pricing! Thank you for taking fixing the starter and other miscellaneous items on hubby's car... He can now continue with enjoying retirement! The Coopers, Judy & Norm

**NPS: N/A**

---

## **Happy once again!**

★★★★★ by DERRICK YATES on 2012-10-03

I recently had All About Automotive look over and get my vehicle ready prior to making a 3,000 mile road trip with my family. It was sure nice having the piece of mind that I didn't have to worry or deal with any mechanical issues along the way. It made our trip that much more enjoyable! I appreciate what you guys do.

**NPS: N/A**

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## **So far so good**

★★★★★ by JOHN NELSEN on 2012-09-26

Nice folks, professional service. I recommend these guys.

**NPS: N/A**

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## **Always Great Service**

★★★★★ by DAVID BAERWALD on 2012-09-23

What more can we say?

**NPS: N/A**

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## **Comprehensive**

★★★★★ by BRANDY ROBINSON on 2012-09-16

I did not expect to get such great service. All About Automotive provided me with a comprehensive inspection of my vehicle. I had a previous inspection and it was not at all to the extent that All About Automotive gave me. I appreciate the detail and attention to my vehicle. I will definitely be back.

**NPS: N/A**

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## **Service with a smile**

★★★★★ by RON CLEVELAND on 2012-09-07

I'm quite happy I found AAA recently. They diagnosed my truck and while I opted to do the work myself, they were quite friendly, helpful and knowledgeable about make and model and explained the diagnosis completely. I will be back and will refer them to gladly to others.

**NPS: N/A**

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## **Volkswagon Leaking**

★★★★★ by ANDY GREENAWAY on 2012-08-24

They were quick and did excellent work!

**NPS: N/A**

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**perfect!**

★★★★★ by CARISSA HANEY on 2012-08-23

locally owned and honest. quality work, amazing staff, couldn't ask for a better place to take my car!

**NPS: N/A**

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## **The BEST!**

★★★★★ by MIKE STEPHENS on 2012-08-16

Again you guys are the best! Good quick service, you never let me down.

**NPS: N/A**

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## **Outstanding!!**

★★★★★ by MARYHELEN SIMONSON on 2012-08-12

Once again I took my car in and they had it done so fast I scarcely had time to read my book. This place is a great addition to my life. Takes all the worry out of car care. Thanks.

**NPS: N/A**

---

## **Thanks.**

★★★★★ by Anon on 2012-08-09

Nothing really new to report. Always the service is friendly and nice. We respect the work, but we really are just trusting your expert advice. We pray that you continue to use your powers for good! ;) Thanks very much!

**NPS: N/A**

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## Used Car Purchase Evaluation

★★★★★ by PATRICK OHALLORAN on 2012-08-09

I wouldn't buy a new car without having All About check it out for me first. After 3 cars, I found one that is going to work for me. What a great service and VERY resonably priced for my peace of mind. Thank you!

NPS: N/A

---

## Great Job

★★★★★ by KRISTINA OLSON on 2012-07-29

I am so happy with the work that Steve and his team did on my car. I also appreciate that time that his office staff took to go over everything with me. I will definitely recommend All About Auto to my friends.

NPS: N/A

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## Excellent Service

★★★★★ by CAROL BROWN on 2012-07-26

We have continued to receive excellent service each time we bring our vehicle in for a repair. The staff are professional, cheerful, knowledgeable and explain each item clearly. The price point has been well under service at the dealership.

NPS: N/A

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## We love All About Automotive!

★★★★★ by Anon on 2012-07-24

Our review title says it all . . .

NPS: N/A



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## **Great Service!**

★★★★★ by GARY HAGAN on 2012-07-22

Had trouble with my transmission, Steve was great getting me in and getting it taken care of with the least amount of trouble. My care is shifting smooth now and I really appreciate the care and service I was given. I recommend All About Automotive highly!

**NPS: N/A**

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## **Auto Service**

★★★★★ by NED HELZER on 2012-07-18

I take both of my cars in for service and they always do a fine job.

**NPS: N/A**

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## **Always pleased with All About Automotive!**

★★★★★ by TAD ALDRICH on 2012-07-18

Steve has been our auto servicer for 10 years! We would not take our cars anywhere else! All About Auto is honest and very reliable.

**NPS: N/A**

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## **Oil change and AC not working**

★★★★★ by Anon on 2012-07-17

My experiences at All About Automotive have all been excellent. Within the past year, we have taken our two cars in for some much needed help. Every question and appointment was met with professionalism, enthusiastic help

and more knowledge than I could comprehend. For the first time ever, I am no longer afraid to take my car into the shop, All About Automotive's shop!

**NPS: N/A**

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## **Great Service**

★★★★★ by PATRICK OHALLORAN on 2012-07-10

Love these guys...honest, fast and fair priced. Would recommend to anyone.

**NPS: N/A**

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## **All About Automotive**

★★★★★ by DOUG JENSEN on 2012-07-07

The oil change went well--they did everything promptly.

**NPS: N/A**

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## **Fantastic Service**

★★★★★ by COSMO SALIBELLO on 2012-07-07

I went in to have the serpentine belt replaced. When I picked the car up. the new belt was in place and the engine compartment was spotless! Also, they reconnected a corner of the front air dam fairing. You guys rock!!!

**NPS: N/A**

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## **Great customer service.**

★★★★★ by Anon on 2012-07-05

Car fixed as promised. Thank you

**NPS: N/A**

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### **Great work!**

★★★★★ by EBONIE JOHNSON on 2012-06-29

Exceeds my expectations with every transaction!

**NPS: N/A**

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### **Gold GMC Sierra**

★★★☆☆ by RANDY CRUM on 2012-06-27

Well i took my truck toyour shop told the the issue made sure they new that it happened while the truck was hot. You ran a smoke test and a fuel pressure test. had my truck 4 to 5 hrs. then wanted to keep it and do a cold start check which i did not understand why. Since the issue happened while it was HOT. So i took the truck back paid the \$87.50 for the tests that were performed. Drove to The Dalles worked great. Started back to Troutdale everything was fine about 20 miles out started having the same problem limped it back to troutdale. Truck is out of services until i can get it fixed. Or find someone who can diagnose what is wrong.

**NPS: N/A**

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### **Fast Service**

★★★★★ by EBONIE JOHNSON on 2012-06-21

Rachelle took care of my rig and kept me apprised of all steps. Great job.

**NPS: N/A**

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## Lee's review on PT Cruiser

★★★★★ by LEE SMITH on 2012-06-19

Extremely happy with the work that was done and if we have further problems we will certainly be to use "all About Automotive".

**NPS: N/A**

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## Simply the best

★★★★★ by J.J. JASPER on 2012-06-16

Karen and Steve are both very experienced and really understand ALL the systems that can keep your car on the road and happy for years to come

**NPS: N/A**

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## Tune Up of 2003 Voyager

★★★★★ by KATHY CLAMPITT on 2012-06-14

Quote was provided prior to the work being done so I knew what to expect in the cost. Work was completed prior to my requested time so I was able to get a ride back to the shop easily. Rachelle, Karen & Steve were all very friendly and I was given an explanation of the work done as well as what items need to be watched for future service.

**NPS: N/A**

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## Headlight replacement

★★★★★ by MARK CONVERSE on 2012-06-13

All About Automotive was very professional and made sure my experience was good overall.

**NPS: N/A**

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## **Very Timely**

★★★★★ by HEATHER BELL on 2012-06-08

Great appointment and quality service and honesty. Felt very confident in the work.

**NPS: N/A**

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## **AC Repair**

★★★★★ by HARVEY THORSTAD on 2012-06-07

AC works much better now. Performance not quite up to new, but, it's a 1999. Steve, Karen and all are great.

**NPS: N/A**

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## **BRAKES**

★★★★★ by EBONIE JOHNSON on 2012-06-06

ALL ABOUT AUTOMOTIVE ENSURED THEY DID MY BRAKES WORK CORRECTLY.

**NPS: N/A**

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## **Maintenance Checkup on Kia**

★★★★★ by GORDON REMSBURG on 2012-06-04

We were happy to hear that there was nothing major that needed to be done. A cabin filter was the extent of what needed to be done. Thanks for checking out our vehicle and making sure that things were in good shape.

**NPS: N/A**

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**we don' t have this vehicle any longer.**

★★★★★ by NARDA TOLENTINO on 2012-06-03

We had good service on our Subaru, but we have not owned it for the past two years. We have been trying to inform you, every time you send us a notice saying we are due for a service visit. Hope this note will help you update your information regarding this Subaru. Thanks.

**NPS: N/A**

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**We love All About!**

★★★★★ by DAVID BAERWALD on 2012-06-02

Always get great service and know they have our best interest in mind

**NPS: N/A**

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**The Best**

★★★★★ by MIKE STEPHENS on 2012-05-26

You guys are great! I can't thank Mike M. Enough for telling me about you! I would use you guys for regular service, but it is just a convenience thing. Thanks again- Mike S.

**NPS: N/A**

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## Amazing Business!

★★★★★ by SCOTT CRANE on 2012-05-24

All About Automotive is an incredible shop for all your car needs. I have had a '67 Volkswagen, a '96 Mustang, and an '06 Scion xA all taken care of by these wonderful folks. Choose them, you'll be thankful!

**NPS: N/A**

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## First Visit

★★★★★ by SHERRI RILEY on 2012-05-11

Good experience from start to finish. They even offer you a ride home. Prompt, courteous service and I have already referred a friend. Thank you!

**NPS: N/A**

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## AC

★★★★★ by DOUG TAYLOR on 2012-05-05

Great job finding the AC issue and found another more serious issue that would have been a real pain. Great customer service. This was my first time using them and I took a risk just calling them from their Web site after I did a search. I never do that, but glad I did. I will go back to them when something else goes south. Great job, wonderful people and I was treated very fairly.

**NPS: N/A**

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## Customer service

★★★★★ by BRIDGETTE WILKISON on 2012-05-05

The staff is knowledgeable and has a cheerful attitude.

**NPS: N/A**

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## **Always great service.**

★★★★★ by PATRICIA SMITH on 2012-04-29

Always a great service from a company you can trust. Thanks

**NPS: N/A**

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## **Thank you!,, All About Automotive.**

★★★★★ by DAN PRICE on 2012-04-29

We've been coming to All About Automotive repair shop for about 10 or 11 years now. They have always done a great job in the maintenance and in the repairing of our vehicles. They are very knowledgeable and are good at explaining what needs to be done. We know that we can trust them in what they say they're going to do. We do not hesitate in recommending them to family or friends ....So Thank you Steve and Karen and everyone at "All About", for taking care of our vehicles all these years. You guys are the best!

**NPS: N/A**

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## **We love All About!**

★★★★★ by DAVID BAERWALD on 2012-04-28

Always great service, we are always very satisfied with work done.

**NPS: N/A**

---

## **Excellent Service**

★★★★★ by CAROL BROWN on 2012-04-24



We are impressed with the mechanics technical training and experience in servicing our vehicle. The professional service provided by the team at All About Automotive far exceeded our expectations. A courtesy ride home was included in the service, and to our surprise there was an agreement with Enterprise Rental Car for a discount while our vehicle was being repaired.

**NPS: N/A**

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## **My first oil change and vehicle inspection.**

★★★★★ by BRYAN GUGGEMOS on 2012-04-15

I had a very good experience with All About! The office staff is very friendly and I felt my vehicle was in good hands the whole time and the vehicle inspection was very thorough. I believe I may let them have a crack at my classic truck as well. Thanks Steve and Karen!

**NPS: N/A**

---

## **Survey**

★★★★★ by CAL ABTS on 2012-04-12

The car was serviced properly.

**NPS: N/A**

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## **Replacement of Timing Belt**

★★★★★ by ALISON HART on 2012-04-08

Amazing service. Dropped off my car at 7:45, it was done by 2:15. Not only that, but the cost was below the quoted amount. I couldn't be more pleased.

**NPS: N/A**

---

## **All About Automotive is great!**

★★★★★ by TRAVIS WAGONER on 2012-04-05

Great prices and great work! They are hands down one of the best shops I've been to. Very friendly, know their stuff and kept me up to date with things. I will definitely use them in the future and would recommend them to anyone who wants great service, friendly people, honesty and affordable.

**NPS: N/A**

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## **99 Cougar service 3/29/2012**

★★★★★ by BARBARA VARDANEGA on 2012-03-30

There's no where else I'd take my vehicles than All About Automotive. Karen and Steve Rock!

**NPS: N/A**

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## **Brakes**

★★★★★ by HEATHER BELL on 2012-03-29

Great job and got in fast. Thanks again!

**NPS: N/A**

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## **'99 Saturn valve gasket, serpentine belt, thermostat .....**

★★★★★ by HARVEY THORSTAD on 2012-03-29

Was great. It's nice to have an auto repair shop that is trustworthy, knowledgeable, skilled and friendly.

**NPS: N/A**

---

## Truck oil change

★★★★★ by RUSSELL STEEN on 2012-03-24

Thanks for fitting me in for an oil change at the last minute. I have much more confidence in All About Automotive than those chain oil change places.

NPS: N/A

---

## Nice job

★★★★★ by MARY JO FANNIN on 2012-03-23

It is nice to be treated as a person not a number. I appreciate the service that All About Automotive does for me. I have confidence that my car will be well cared for.

NPS: N/A

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## Used Car verview

★★★★★ by HARVEY THORSTAD on 2012-03-22

Extremely pleased with service. I've found my auto repair shop in the area.

NPS: N/A

---

## Excellent Service

★★★★★ by JIM BURGOYNE on 2012-03-18

Was very impressed with everything, Karen took very good care of me from start to finish, shop did excellent repairs, also was very accommodating in getting a un-expected 2nd mishap fixed ASAP and a rental car in my hand in 15 min. This shop is A-1 Service, honest, and affordable and does great

work all in one. you can't go wrong. Thanks for all your great service. Jim..  
Happy Valley

**NPS: N/A**

---

## **2002 Chevy Tahoe**

★★★★★ by LOUIS FREEMAN on 2012-03-18

Great service as always! Car was complete in time frame that I expected. Repairs and service were explained thoroughly. Price was reasonable. Thanks again!

**NPS: N/A**

---

## **Caring Owners**

★★★★★ by NEIL ROBBINS on 2012-03-18

All About Automotive's owners work very hard to show they care about you as a person, not just a customer. They provide over the top service. They gave me a ride to and from the shop making it easier to have my car repaired. I highly recommend them.

**NPS: N/A**

---

## **gentle care for an old car**

★★★★★ by Anon on 2012-03-16

Whenever there is a problem with my 86 Honda, I take it to all about automotive. They have great service and help to take care of my older car to get this college student thru. I highly recommend their services!

**NPS: N/A**

---

## **Excellent Service**

★★★★★ by EBONIE JOHNSON on 2012-03-16

Great service!!! Great people!!! Great Price!!!

**NPS: N/A**

---

## **Excellent SERVICE !**

★★★★★ by NICHOLAS MARK on 2012-03-13

Always Great Service! Steve and the rest of the staff at ALL ABOUT AUTOMOTIVE. Trustworthy efficient crew. 5 STAR!

**NPS: N/A**

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## **Always Happy!**

★★★★★ by PATRICK OHALLORAN on 2012-03-11

We are always exceptionally pleased with the quality of service we receive with All About. Fair prices, excellent service....I would recommend them in a heartbeat.

**NPS: N/A**

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## **No pressure sales.**

★★★★★ by Anon on 2012-03-02

It was a pleasure to have work done at All About Automtive. They informed me of some major issues involving my vehicle that I was unaware of. No pressure sales. I have a quote to review and decide whether the vehicle is worth repairing or not. A great local company that I felt confident with. Great people to deal with.

**NPS: N/A**

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## **Recent work on 2001 Chevrolet Suburban.**

★★★★★ by DERRICK YATES on 2012-02-24

Always completely impressed with the whole experience after taking any vehicle here. Steve and Karen patiently go beyond any other auto shops I have ever dealt with to ensure that the customer's concerns with their vehicles are addressed with honest and accurate quotes and the repairs are done right the first time. I always leave there feeling good about the whole experience. Thanks for what you guys do.

**NPS: N/A**

---

## **Always a good shop**

★★★★★ by SCOTT CRANE on 2012-02-21

Thanks for working on our cars, All About Auto!

**NPS: N/A**

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## **Great experience**

★★★★★ by COSMO SALIBELLO on 2012-02-12

From making the appointment to picking up my car when it was ready, everything went smoothly, efficiently and accurately. I just don't have to be concerned about the job being done right at All About Automotive. The result is the same outstanding service every time.

**NPS: N/A**

---

**always great service**

★★★★★ by SUNNY HAN on 2012-02-11

Thank you as always for the great service. It is so nice to have a family owned business to support locally. Judy and Sunny Han

**NPS: N/A**

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### **oil change--excellent work**

★★★★★ by DOUG JENSEN on 2012-02-02

Great work as always. They even picked me up at work during my lunch!

**NPS: N/A**

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### **Recent service**

★★★★★ by PAUL WARR-KING on 2012-01-19

As usual the professional service provided by Steve and his great team was tops. It is so great to deal with someone that you can trust to provide an honest assessment of your problem and handle it in the most economical way.

**NPS: N/A**

---

### **Fantastic service received!**

★★★★★ by SUSAN WARD on 2012-01-18

All About Automotive (AAA) was recommended to me by Mackin's Autobody in Gresham, Oregon. AAA is an incredible automotive shop! Huge thanks to Karen, Steve, and others who assisted me with an independent inspection of a used automobile I was considering purchasing (I did buy the car). Karen and staff took wonderful care of me. They are professional, honest, willing to educate, friendly, and kind. I highly recommend All About Automotive!

**NPS: N/A**

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**Your people are all very efficient I got my car back in one day, love it.**

★★★★★ by PAT MARTIN-JONES on 2012-01-10

I was very satisfied with the efficiency of your service and how kind everyone was.

**NPS: N/A**

---

**The best service**

★★★★★ by COSMO SALIBELLO on 2011-12-24

I worked with Steve and Karen to have driving lights installed. Steve found a set, even though the lights for my car are no longer made. The installation was perfect. The service, as always, is thoughtful, thorough and friendly. The added driving safety is comforting as well. All About Automotive is my one and only place for car repair.

**NPS: N/A**

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**Always good, reliable, trustworthy service! Thanks!**

★★★★★ by Anon on 2011-12-21

Its been 10 + years and we have always been very satisfied!

**NPS: N/A**

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**Once again, great service from the staff at All About Automotive!**

★★★★★ by JEAN DEMASTER on 2011-12-18



I rely on the staff at All About Automotive to fix the things on my car that need to be fixed---and to tell me when things do not need to be repaired. All About Automotive is great at that. Their work is highly reliable and they stand behind their work. A Great Company to do business with!!!

**NPS: N/A**

---

## **Excellence in service and trustworthiness**

★★★★★ by KELLY KALK on 2011-12-18

My Prius battery was near death, Steve and the AAA team let me know what was going on, what the options were and the costs. My car was serviced quickly and with clear communications. Concern for the security of my vehicle was evident and the customer service was excellent. Thank you!

**NPS: N/A**

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## **Oil Change and first time car in shop/new purchase inspection.**

★★★★★ by Anon on 2011-12-11

Very satisfied with the experience, look forward to coming back again. Staff knowledgeable and friendly.

**NPS: N/A**

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## **They care about me!**

★★★★★ by COSMO SALIBELLO on 2011-12-08

What a nice experience! I was given prompt, courteous, professional service at check-in, and the rest of the service delivery was just superb. Steve answered all my questions, and I clearly understood the pros and cons of other service decisions I needed to make. I'll take my car to All About Automotive from now on!

**NPS: N/A**

---

## Excellent Service

★★★★★ by SUE HUGHES on 2011-12-01

All About Automotive found my oil leak in a very timely manner and was able to fix and get my car back to me the same day. I found their pricing and customer service exceptional.

NPS: N/A

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## 97 land rover

★★★☆☆ by BRIAN GUMMERSON on 2011-11-20

It took a lot longer than expected there was no communication with regards to what was taking place. I was a little surprised because my past experience was more pleasant. Hopefully future visits will not be so painful.

NPS: N/A

---

## Excellent Service

★★★★★ by PATRICK OHALLORAN on 2011-11-20

All About took the time to explain everything to me and thoroughly answered all of the questions I had. I left feeling well take care of and a little bit smarter about our truck!

NPS: N/A

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## DIESEL SERVICE AND REPAIR

★★★★★ by Lori Bennett on 2011-11-10

WE HAD TAKEN OUR F-350 TO TWO OTHER SHOPS THAT SAID IN THEIR ADDS AND PER SHOP LEADERS THEY WERE DIESEL CERTIFIED.. \$1200.00 LATER AND THE SAME PROBLEM WE BROUGHT IT TO ALL ABOUT AUTOMOTIVE. PROBLEM SOLVED FIRST TIME AROUND AT HALF THE PRICE AS THE OTHERS. WE ARE EXTREEMLY SATISFIED AND CONFIDENT THE JOB WILL BE DONE RIGHT AS HAS BEEN PROVEN!

**NPS: N/A**

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### **Satisfied customer !**

★★★★★ by RICHARD PELOQUIN on 2011-11-06

We brought our small truck in and received quality service. They went the extra mile to check out everything on my truck and repair what was needed. I will again refer them to others. I have been ripped off by many other shops but (NOT) this one. Thanks all.

**NPS: N/A**

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### **Basic Oil Change**

★★★★★ by CAL ABTS on 2011-10-24

Hey I didn't even have to take the bus home this time. Had a cup of coffee and the car was ready. Nice work?

**NPS: N/A**

---

### **DEQ wonders**

★★★★★ by DOUG JENSEN on 2011-10-23

I called All About Automotive on Friday around 11:15 am and spoke with the owner, Steve. He had some time to look at my car. I dropped it off at his garage. Steve gave me a ride back to my office, and when his office called me later that afternoon, they had not already gotten my car in shape to pass

DEQ--they actually took my car through DEQ for me!! Talk about red carpet service!!

**NPS: N/A**

---

### **excellent service and friendly faces!**

★★★★★ by SHELIA MAIA on 2011-10-22

everyone was so nice at the shop! they were not pushy when it came time to talk about all that was wrong with my car (which was A LOT!). the owners also offered to drive me and my baby home after they told me it would be about 2 hours before my car was ready. we will definitely go back!!

**NPS: N/A**

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### **Honda Pilot Service**

★★★★★ by PAUL WARR-KING on 2011-10-21

We could not be happier with the services you provide. Thank you for your practicalness, honesty, friendliness, and fair prices. We have great confidence in dealing with you and often mention your shop to our friends. Paul and Mary Jo Warr-King

**NPS: N/A**

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### **great service**

★★★★★ by ELIZABETH STRAND on 2011-10-20

i will absolutely use them in the future! They gave me and my car outstanding attention.

**NPS: N/A**

---

## **THE BEST**

★★★★★ by Dan Price on 2011-10-17

We have been going to All About now many years. We are so impressed with them that our sons, in-laws, family, friends, acquaintances and even my customers get referred to them! They even laugh at my jokes:)

**NPS: N/A**

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## **Just in time!!!**

★★★★★ by DUSTIN DAVIS on 2011-10-13

So i came in for a quick weld on my exhaust manifold and was extremely satisfied with the outcome. Great people with great attitudes. Weld looked great!!! And it was just in time too. I ended up trading my car hours after that. Thanks to a good looking weld i had no problems trading my car away!!!

**NPS: N/A**

---

## **Efficient and thorough work as always**

★★★★★ by DOUG JENSEN on 2011-10-08

Steve and Karen actually got my oil change and general care done ahead of schedule! I trust them to do what's best for my car.

**NPS: N/A**

---

## **Finally - an honest, hard working auto mechanic!**

★★★★★ by ERIC CORNETT on 2011-10-07

Quality service and repairs from this shop. Expect nothing less, because they go the distance when it comes to ensuring your satisfaction. From oil

changes, minor repairs or complex jobs, there is no comparison to their work and integrity - anywhere!

**NPS: N/A**

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### **Very good service!**

★★★★★ by JIM SMITH on 2011-10-02

Realy good people,quoted a price and stuck to it. Kept us updated and even took the car through DEQ themselves. I was impressed. They willl get more work from us in the future.

**NPS: N/A**

---

### **Always excellent service!**

★★★★★ by Tad Aldrich on 2011-10-01

We have had Steve and karen's shop do the work on our cars for over the past 8-9 years and have always been very pleased and have recommended many people to them.

**NPS: N/A**

---

### **Maintenance**

★★★★★ by MARK CONVERSE on 2011-09-29

Steve and his team offer repairs at good prices.

**NPS: N/A**

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### **Hassle Free**

★★★★★ by JOHN CLARK on 2011-09-26

I recently had my oil changed in my vehicle by All About Automotive. Their service was consistent and professional. I always know exactly what to expect. But what really made me feel good about my decision to go to All About Automotive was the fact that they went above and beyond and examined my car for any concerns that their trained eye might see. Well, that paid off with the discovery of a screw in my tire. I know I am in good hands with them every time I go there.

**NPS: N/A**

---

## **Auto Maintenance and Fabrication**

★★★★★ by SCOTT CRANE on 2011-09-22

Consistently, I am very pleased with all that Steve, Karen, Brittney and their staff do when I have car troubles. They are professional, knowledgeable, and very good at what they do!

**NPS: N/A**

---

## **Another great service experience!**

★★★★★ by STEVE COPELAND on 2011-09-17

I'm always impressed with the service and how not just one thing I take my vehicle in for is looked at. Many things are checked out so that there are no surprises down the road. Steve's so helpful in answering my questions and is always open to having me swing by for a quick-at or listen-to in regards to my Jeep. Steve, Karen and their employees are always so helpful, friendly and caring. Thanks!

**NPS: N/A**

---

## **Excellent service and experience!**

★★★★★ by HEATHER GREENE on 2011-09-15

I won't trust my vehicle's care to anyone else. I can't recommend them enough!

**NPS: N/A**

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## Thanks

★★★★★ by PAUL DAHBOUR on 2011-09-12

positive feedback noted for recent visit on TA

**NPS: N/A**

---

## Good Customer Service

★★★★★ by Anon on 2011-09-09

I got the battery I needed for my car:) The staff spoke in non-car talk to me so I could understand what was going on.

**NPS: N/A**

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## Great people! Great service

★★★★★ by EBONIE JOHNSON on 2011-09-09

All About Automotive really does make it all about you! Thanks Ebonie Johnson

**NPS: N/A**

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## Simple Oil/Filter Change

★★★★★ by SCOTT CRANE on 2011-09-08



I am always very impressed with how Karen and Steve run All About Automotive. Every time I go in I experience wonderful customer service, and the the work on the car is done professionally and sometimes even little extras are thrown in. My vehicles (1967 VW Karmann Ghia, 2006 Scion Xa) are in top working order with their expert care!

**NPS: N/A**

---

## **SERVICE**

★★★★★ by ERIC MORILLO on 2011-09-02

Peace of mind, is what you get when you bring your vehicle at All About Automotive! As their moto say "They treat your vehicle as if it were theirs", they truely do! thank you Steve and Karen!!

**NPS: N/A**

---

## **Outstanding, Intelligent, Friendly service!**

★★★★★ by BARBARA VARDANEGA on 2011-08-30

If you haven't visited All About Automotive for your car issues, you need to! Steve and Karen run the best shop I've ever been to - as a female car owner, I got tired of never really understanding what my car needed and WHY. These folks know their cars, and will explain in detail why you either need or don't need a repair. Their service is fast, the pricing is reasonable, and I've been 100% satisfied every time I've come in. Their location is tricky, but WORTH the work to find them. You guys rock!

**NPS: N/A**

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## **Blazer had Failed DEQ**

★★★★★ by GORDON REMSBURG on 2011-08-26

Took our Chev Blazer in after it failed DEQ. They diagnosed the problem plus found some other issues that they recommended needed to be

repaired. Went ahead with the tuneup and what needed to be done to pass DEQ. They fixed it, and then took it through DEQ and had the certificate for us and ready by the end of the day. Thanks Steve and team.

**NPS: N/A**

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## **GREAT SERVICE!**

★★★★★ by EBONIE JOHNSON on 2011-08-19

BEST SHOP IN THE CITY OF GRESHAM!

**NPS: N/A**

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## **You are greatly appreciated!**

★★★★★ by TAD ALDRICH on 2011-08-17

Thanks for the good stuff you guys do! Tad and Cindy

**NPS: N/A**

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---

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Thanks for the good stuff you guys do! Tad and Cindy

**NPS: N/A**

---

## **Vehicle maintainence**

★★★★★ by TINA GAITHER on 2011-08-10

I had an oil change done and they caught that my brakes needed work. Took vehicle back a few days later and had a brake job do.

**NPS: N/A**

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## **A load of my mind**

★★★★★ by JOHN CLARK on 2011-08-09

I have had many mechanics over the years, but I have never had the trust with any of them as I do with Steve, Karen and the entire crew at All About Automotive. The piece of mind that comes with having such a relationship with my mechanic is something of real value in the times that we are in now. One of the greatest things about All About Automotive is the ability to refer any of my employees, friends, family or anybody needing a mechanic without hesitation or worry about the outcome. Keep up the good work. You have a client for life. John Clark Stamp-Connection

**NPS: N/A**

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## **Karen and AAA Rescue Me Once Again**

★★★★★ by LYNNE WALKER on 2011-08-08

I have had a phobia of auto mechanics since my late teens, but Karen is helping me get over it by carefully explaining how my car works.

**NPS: N/A**

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## **The Best In The Metro Area**

★★★★★ by DAN PRICE on 2011-08-08

We first went to All About out of desperation after dealing with dishonest garages. We found that All About didn't try to take advantage of us in fact they frequently will charge less than the estimate! They are honest and we now take all of our vehicles to them and have gotten our family to go to them, our relatives ,our friends and even my customers are given their number when I hear them complain about their mechanic.

**NPS: N/A**

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