

## VEHICLE SYMPTOM QUESTIONNAIRE

**You can print this form, fill it out, and bring it in with you to your appointment, or you can ask for the pamphlet when you are in.**

Check all of the unusual noises your vehicle makes-- and then tell us when it makes them. With your help, we can quickly and accurately diagnose what the problem is.

### **TELL US *WHAT YOU'RE HEARING***

- BOOM- like a drum roll or distant thunder
  - BUZZ- low-pitched sound, like a bee
  - CHATTER- rapidly repeating metallic sound
  - CHIRP- high-pitched, rapidly repeating sound, like a chirping bird
  - CLICK- a light sound, like a ballpoint pen being clicked
  - CLUNK- a metal-to-metal sound, like a hammer striking steel
  - GRIND- an abrasive sound, like a grinding stone
  - HISS- like air escaping from a balloon
  - HUM- like a wire humming in the wind
  - KNOCK- like a knock at the door
  - RATTLE- a sound like marbles rolling around in a can
  - ROAR- deep, prolonged sound like high winds or ocean waves
  - RUMBLE- low, heavy, continuous sound, like thunder
  - SQUEAK- a sound like rubbing a clean window
  - SQUEAL- a high-pitched sound, like fingernails across a chalkboard
  - TAP- a crisp, dull sound, like tapping your finger on a table
  - WHINE- a high-pitched sound, like an electric motor or drill
  - WHISTLE- sharp, shrill sound like wind passing through a small opening
  - OTHER: \_\_\_\_\_
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**and WHEN YOU HEAR IT**

Type of noise (from list above): \_\_\_\_\_

How fast were you traveling when the noise occurred? \_\_\_\_\_ MPH

What was the weather like? (e.g. heavy rain) \_\_\_\_\_

**Does your vehicle make the noise when...**

(please use one noise per section)

(circle one answer per line)

Turning in either direction while moving?.....YES NO

if YES, turning the steering wheel to the.....LEFT RIGHT BOTH

You're braking?.....YES NO

You're accelerating?.....YES NO

if YES, what type of acceleration?.....NORMAL HARD BOTH

The A/C or heat was.....ON OFF

The vehicle parked/ idling?.....YES NO

The vehicle is parked and you are turning the steering wheel to the....LEFT RIGHT BOTH

**Does your vehicle make the noise when...**

(please use one noise per section)

(circle one answer per line)

Turning in either direction while moving?.....YES NO

if YES, turning the steering wheel to the.....LEFT RIGHT BOTH

You're braking?.....YES NO

You're accelerating?.....YES NO

if YES, what type of acceleration?.....NORMAL HARD BOTH

The A/C or heat was.....ON OFF

The vehicle parked/ idling?.....YES NO

The vehicle is parked and you are turning the steering wheel to the....LEFT RIGHT BOTH

**OTHER SYMPTOMS**

check, circle, and/or complete all that apply

**Vehicle...**

- Misses or runs rough
- Hesitates or backfires
- Engine Stalls or dies
- Fluid Leaks.....GREEN    REDDISH    BLACK    BROWNISH    CLEAR
- Exhaust smokes excessively.....BLUE/GREY    BLACK    WHITE
- Rapidly consumes.....GAS    OIL    BOTH
- Shakes or vibrates: felt through.....STEERING WHEEL    SEAT    BRAKE PEDAL
- Other: \_\_\_\_\_

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**It Does It When...**

- Engine is.....COLD    LUKE WARM    FULLY WARMED UP
- I've driven about \_\_\_\_\_ miles
- Engine is being started
- Just after engine has started
- I'm driving about \_\_\_\_\_ MPH
- Accelerating.....HARD    NORMAL
- Decelerating to a stop.....HARD    NORMAL
- Going up a hill
- Turning.....LEFT    RIGHT    BOTH WAYS
- Other: \_\_\_\_\_

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